



*Your destination for
affordable health care*

INTRODUCTION TO MEDI-CAL & COVERED CALIFORNIA

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WHAT IS MEDI-CAL?

- California's version of the Federal Medicaid program
- Provides health care coverage to qualified California residents
- Anyone can apply at any time
- Income based program



ELIGIBILITY FACTORS FOR MEDI-CAL

- Income
- Age
- Family Size
- Pregnancy, Blindness, or Disability
- Receiving Medicare (Property/Resources limits may apply)



GENERAL REQUIREMENTS

- California Residency
- Proof of Identity
- Social Security Number (if applicable)
- Proof of Income and Resources (Resources if applicable— for many this is not required)
- Application for Medicare and any unconditionally available income (such as unemployment or Social Security), If applicable



CITIZENSHIP

- United States citizens, qualified immigrants, and non-qualified immigrants under age 26 are entitled to full-scope Medi-Cal benefits providing they meet all Medi-Cal Eligibility requirements.
- Non-qualified immigrants aged 26 and older, and US citizens who are unable to provide proof of citizenship, are entitled to restricted or limited services.
 - Pregnancy, limited emergency care, and long-term care.

DACA

- DACA individuals are considered to be “lawfully present” in the U.S., and if eligible to Medi-Cal, they would be eligible to State-funded full-scope Medi-Cal under PRUCOL rules.
- However, these individuals are not considered lawfully present for purposes of purchasing insurance coverage through the health benefit exchange or Covered California.

RETROACTIVE MEDI-CAL

- Medi-Cal may provide retroactive coverage for health care services received by an applicant during any of the three (3) months immediately prior to the initial month of application
- A Retroactive Medi-Cal request must be submitted within one (1) year of the retro months requested.

WHAT IS COVERED?

Medi-Cal covers most medically necessary care including:

- Doctor Visits
- Prescription Drugs
- Family Planning
- Mental Health Care
- Dentist appointments
- Vision Care
- Drug/Alcohol Treatment
- Transportation



MANAGED CARE

- The managed care system for Ventura County is Gold Coast Health Plan (GCHP).
- Most Gold Coast Health Plan members must choose a primary care physician under contract with GCHP.

WAYS TO APPLY

- **ONLINE**

- My Benefits CalWIN : <https://www.mybenefitscalwin.org/>
- Covered California : <https://www.coveredca.com/apply/>

- **IN PERSON**

- At any Community Services Center <https://www.ventura.org/human-services-agency/locations-ways-to-apply/>

- **BY PHONE** at 1-888-472-4463 (1-888-HSA-4-INFO)

- **BY MAIL**

- **BY FAX** at (805) 658-4530

CONTACTS AND RESOURCES

- **Gold Coast Health Care Plan:**

- Member Services: 888-301-1228
- OptumRx: 855-297-2870
- Beacon Health Options: 855-765-9702
- <https://www.goldcoasthealthplan.org/>

- **Denti-Cal:** <https://www.denti-cal.ca.gov/>

- **Vision:** Vision Services Plan (VSP) 800-877-7195

AFFORDABLE CARE ACT (ACA)

Implementation on January 1, 2014

- **Expanded** Medi-Cal eligibility
- **Established** Covered CA as the online health benefit exchange
- **Requires** individuals to have Minimum Essential Coverage (MEC)

COVERED CALIFORNIA

COVERED
CALIFORNIA



- An option for qualified individuals who are not eligible for Medi-Cal.
- Provides Subsidized Health Care for individuals and families with income between 138%-600% of the Federal Poverty Level.
- Unsubsidized Healthcare is available for households with income over 600% of the Federal Poverty Level.

(not administered by Counties)

ELIGIBILITY FACTORS

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- U.S. Citizen or lawful immigration status
- Income
- Household Size
- Age
- Residence Location (Must be CA resident)



SUBSIDIZED ELIGIBILITY

- Income between 138-600% Federal Poverty Level
- Enroll in a Covered CA plan
- Must file taxes (if married, must file jointly)

- Enrollment is open now!
- Renewals for existing coverage begin in the fall of 2021.
- Open Enrollment for 2022 will be from November 1, 2021 through January 31, 2022.
- Special Enrollment requires a qualifying life event



WHEN CAN I ENROLL?

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CALIFORNIA



QUESTIONS?

- **IN PERSON**

- At any of the HUMAN SERCIVES AGENCY Community Services Centers (CSCs)

- **BY PHONE**

- Medi-Cal **1-888-472-4463**
- Covered California **1-800-300-1506**

Interpreter Services are available over the telephone and video for American Sign Language.



OFFICE LOCATIONS:

- **Oxnard Community Service Center**
1400 Vanguard Drive, Oxnard
- **Ventura Community Service Center**
465 I Telephone Road, Ventura
- **Santa Clara Valley Community Service Center**
725 E. Main Street, Santa Paula
- **Fillmore Community Service Center**
828 Ventura Street, Suite 200, Fillmore
- **East County Community Service Center**
2900 N. Madera Road, Suite 100, Simi Valley
- **Thousand Oaks Community Service Center**
80 E. Hillcrest Drive, Suite 200, Thousand Oaks
- **Moorpark Community Service Center (Ruben Castro Human Services Center)**
612B Spring Road, Suite 301, Moorpark (This site remains temporarily closed to the public.)