**Background:**

Students are currently dropped for non-payment of enrollment fees. Partial payments are applied to the student’s account with prioritization to enrollment fees.

Unless expressly exempted, or entitled to a waiver, all students enrolling for college credit must pay the enrollment fee. Under title 5, section 58502, students must be charged the enrollment fee at the time of enrollment, but section 58502 also allows districts to defer collection of the enrollment fee. Although districts may defer the payment of enrollment fees, they are not authorized to implement deferral processes that could allow students to avoid payment altogether.

**Task List from January 16, 2020**

|  |  |  |
| --- | --- | --- |
| **Task** | **Responsible** | **Completed** |
| Get question about method of payment | Mike | Done |
| Get question about holds for non-payment | Emily | Done |
| Create Survey Monkey | Damien | Done |
| Receive Current Practices of the VCCCD (Drops, Payment Plans, Reg Holds) | Emily | Done |
| Send survey to respected listservs | Damien. Angelica, Gaby, Joel, Khushnur. Mike, Alma | Done |
| Ask Patti B. for copies of Communication to students | Damien | No response |
| Personal Pros and Cons on the matter for discussion | Submitted by all | Done |
| Read current AP/BP 5030 | All | Pending |
| Send documentation to Damien and Nenagh by January 30, 2020 | All | Done |
| Bring a DRAFT summary of discussions and feedbacks to the February 6 workforce phone meeting | Damien and Nenagh | Pending |
|  |  |  |

**What is our practice at VCCCD?**

Headcounts by college/term of students who had at least one class dropped for non-payment

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **VCCCD Drops due to No Payment** | | | | | | | | | |
|  | Summer 17 | | | Fall 17 | | | Spring 18 | | |
|  | NP Drops | Undup HC | % | NP Drops | Undup HC | % | NP Drops | Undup HC | % |
| Moorpark | 845 | 6,852 | 12.3% | 2,048 | 14,511 | 14.1% | 1,947 | 13,712 | 14.2% |
| Oxnard | 399 | 3,249 | 12.3% | 1,149 | 7,512 | 15.3% | 836 | 7,173 | 11.7% |
| Ventura | 742 | 6,008 | 12.4% | 1,973 | 13,541 | 14.6% | 1,584 | 12,978 | 12.2% |

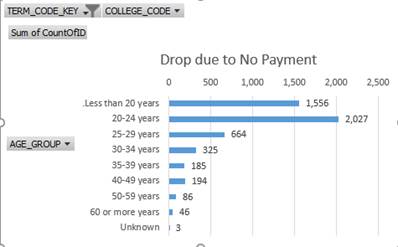
|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Summer 18 | | | Fall 18 | | | Spring 19 | | |
|  | NP Drops | Undup HC | % | NP Drops | Undup HC | % | NP Drops | Undup HC | % |
| Moorpark | 791 | 7,289 | 10.9% | 1,878 | 14,563 | 12.9% | 2,531 | 13,654 | 18.5% |
| Oxnard | 383 | 3,423 | 11.2% | 997 | 7,495 | 13.3% | 940 | 7,043 | 13.3% |
| Ventura | 626 | 6,301 | 9.9% | 1,881 | 13,676 | 13.8% | 1,823 | 12,662 | 14.4% |

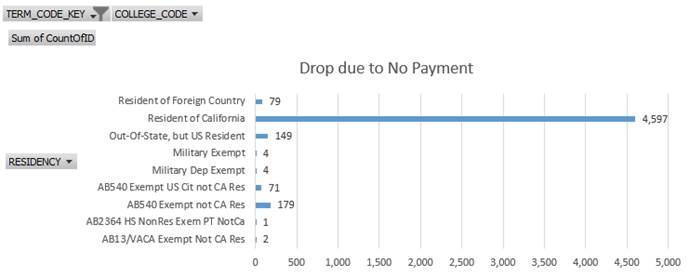
|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Summer 19 | | | Fall 19 | | | \*Spring 20 | | |
|  | NP Drops | Undup HC | % | NP Drops | Undup HC | % | NP Drops | Undup HC | % |
| Moorpark | 1,328 | 7,961 | 16.7% | 2,115 | 14,501 | 14.6% | 2,311 | 13,284 | 17.4% |
| Oxnard | 510 | 3,609 | 14.1% | 1,048 | 7,698 | 13.6% | 790 | 7,101 | 11.1% |
| Ventura | 776 | 5,818 | 13.3% | 1,923 | 13,030 | 14.8% | 1,501 | 12,207 | 12.3% |

NP Drops = Unduplicated count of students by college and term that had at least one course dropped due to no payment Undup HC = Unduplicated headcount at "Census" by college and term

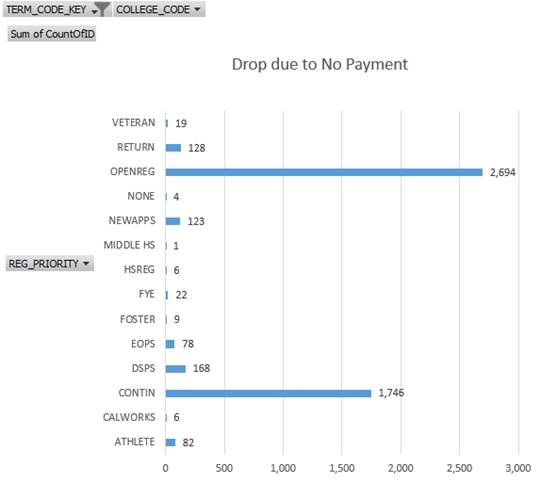
\*Spring 20 is an active semester, thus counts may increase 1/22/2020

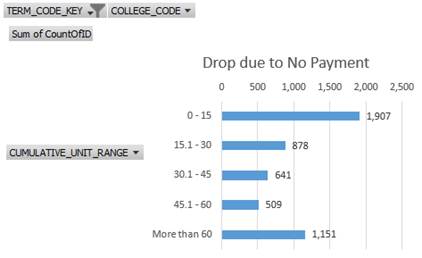
**Age Group tab filtered for all colleges, Fall 2019**

**Residency tab filtered for all colleges, Fall 2019**



**Reg Priority/Special Population tab filtered for all colleges, Fall 2019**

**Total Units tab (total Units at time of drop) filtered for all colleges, Fall 2019**



**Current practices of the VCCCD**

1. Drops for Non Payment
   1. Prior to the Start of Term: Students have up to 7 days to pay before they are subject to being dropped.
   2. Once the Term Starts (all terms): Student must pay within 24 hrs.
   3. Students registered via the waitlist process have up to 7 days to pay regardless of when they are enrolled in the class.
   4. Fall Drops slightly different at the beginning. Registration will start March 23rd and students will have up until the middle of July before they are subject to being dropped. As of the middle of July, students that register on or after the middle of July will have 7 days before they are dropped for nonpayment.
   5. Students that are receiving Financial Aid and Veterans using GI Bill benefits are not subject to being dropped for nonpayment.
   6. The following holds can be placed on students’ accounts to prevent drops
      1. BR:  “BOGW Revoke” - Finaid uses this when the CA Promise (formerly BOGW) is revoked
      2. PD: “Prevent Drop” - Used by A&R while assisting students with complex registration issues.
      3. CN: “Cash Net” – Students on a Cashnet payment plan.
2. Payment Plans
   1. Students may opt for a payment plan for the term, which prevents drops for non-payment. The fee for the payment plan is $15.  This is a service charge from our vendor; the district retains $0 of payment plan fees.
   2. Payment Plans spread out the balance owed from 2-4 months, depending on the term.
   3. Defaults on payment plans result in a hold described below. Students who default on their payments are not dropped for nonpayment.
   4. Additional information on payment plans can be found here: <https://www.vcccd.edu/students/payment-plans>
3. Registration Holds

Just prior to the start of registration for the next term, one or both of the below holds are placed on student accounts with an outstanding fee balance.

1. The BH Business Office hold is placed on all accounts with a balance.  This prevents the student from registering (but no longer from accessing transcripts) until the balance is paid.
2. The CP No Payment Plan hold prevents future Payment Plans for students whose current plan is not fully paid.  We allow one default and release the hold upon the student’s request, with a reminder they must have their plan paid in full by the end of the term to prevent future holds.
3. From Joel Diaz:
   1. Prior to the Start of Term: Students have up to 7 days to pay before they are subject to being dropped.
   2. Once the Term Starts (all terms): Student must pay within 24 hrs.
   3. Students registered via the waitlist process have up to 7 days to pay regardless of when they are enrolled in the class.
   4. Fall Drops slightly different at the beginning. Registration will start March 23rd and students will have up until the middle of July before they are subject to being dropped. As of the middle of July, students that register on or after the middle of July will have 7 days before they are dropped for nonpayment.
   5. Students that are receiving Financial Aid and Veterans using GI Bill benefits are not subject to being dropped for nonpayment.

**Sample email to Students from the drop for non-payment process:**

Dear Student,

Thank you for registering for Spring 2020 class(es). It is now time to pay for your classes. Log into [my.vcccd.edu](https://my.vcccd.edu) student portal to view your [schedule/bill](https://ssoman.vcccd.edu/ssomanager/c/SSB?pkg=pw_sched_popup.p_launch_popup) and pay for classes.

Please note the following actions to be taken regarding your unpaid classes:

|  |  |  |  |
| --- | --- | --- | --- |
| **CRN** | **Subj/Course** | **Title** | **Status** |
| 31595 | BUS-V50 | Public Relations | CLASS WAS DROPPED 01-JAN-2020 |
| 33398 | BUS-V49 | Intro Social Media Marketing | CLASS WAS DROPPED 01-JAN-2020 |

If you have been dropped from a class and would like to register again, check the [list of classes](https://ssb.vcccd.edu/prod/pw_pub_sched.P_Simple_SEARCH) for availability. To view your financial aid status and awards for Spring 2020, please check the Financial Aid tab in the student portal or your financial aid award email. No award for the term may result in your classes being dropped. Please contact your Financial Aid Office with any questions.

For additional information on paying your fees, financial aid or a Promise Grant, click on the [Map Your Future](https://www.vcccd.edu/students/map-your-future) link.

**Responses from Oxnard College with Pros/Cons:**

|  |  |  |
| --- | --- | --- |
| **What department do you work in?** | **What are the pros for discontinuing for dropping for nonpayment?** | **What are the cons for discontinuing for dropping for nonpayment?** |
| a/r | NONE | It will generate petitions and problems |
| OC Admissions & Records | None | None - will generate more paper work , petitions, problems ... will create more problems with state mandated registration deadlines |
| Educational Assistance Center | I do not have any pros. Students need to be aware of consequences. | I do not have any cons. |
| CalWORKs | The student population which I serve will be able to keep their classes if the county or BOG waiver does not clear in time for the nonpayment drop date. | The students who decide to discontinue their education without dropping will still have their spaces saved in the classes. |
| financial aid | Students have an extended time to gather finances to pay or apply for financial aid. | students will be able to attend class and may not be able to receive a grade due to non payment. This can be taking the seat for a student who needs the class to graduate. |
| Counseling | Being dropped often has an adverse effect on students. Many times they can no longer add back into their class that worked best for them. This then forces them to add another class, time or instructor that might not net the best results. | I believe that the looming deadline to pay or be dropped is a good motivator for students to complete their financial aid, or to pay out of pocket and be a little more invested in their course(s). I would like to see a little more time to pay as opposed to three days. Maybe provide 7-10 days. |
| Financial Aid | You leave the seat available for a student that does want to enroll and complete the class. They will NOT owe fees. They will not get and "F" or "W" grade at the end of the semester. | Student will look for resources to pay for the class such as CCPG or Financial Aid or set up a payment plan. Student will register for courses that required for their major. They will not take a seat from someone that is sure of taking the class. |
| Student Services | -students given more time to find and plan for resources -students given time to address financial aid questions or concerns | -potential in difficulty in scheduling/planning/productivity if students end up dropping classes just prior to or during the beginning of classes |
| Counseling | Students can continue in their classes while payment alternatives are reviewed. Allows first time students time to learn the process.(Students that register and do not show should be dropped vs those that have not paid.) | Can’t think of any |
| Student Business Office | No pros on this. | Students will not pay fees on a timely basis. If we decided to discontinue dropping for non payment, the college could have a significant amount of revenue that may never be collected. If the students do not return to school, fees could remain unpaid, and we can only hope to collect those fees through the COTOP program. |
| Counseling | Students will have access to education (according to their work schedule, child care schedules, and other commitments) despite their financial circumstances in the 7-or day window. Some students are in the process of petitioning for Financial Aid, others are waiting for paychecks and for some it's simply not enough time. | Students will take classes without having paid; taking space from those who have prepared to fund their education.   I would like the work-group to consider the following option:  Not drop students for non-payment, and instead prohibit them from registering for future terms until their fees are paid. Students who are near graduation (who will not be registering for future terms), can be prohibited from participating in the graduation ceremony. |
| OC Student Business Office | Students who are serious about taking courses and can't immediately afford to pay a large amount can make payments on fees. No payment plan (e-payments) required. | dealing with angry students after cotop letters are sent home for classes they forgot to drop. |
| Division of Library & Liberal Studies | - student schedules will not be impacted - enrollment will not be impacted  - retention rates will likely increase | - possible issues with securing payment...but most students receive finaid so this is really not an issue |
| Welcome Center | Dropping students for non payment holds students accountable for their fees and holds on their accounts. | At times students are not able to pay their fee's due to lack of financial hardships and might need a longer period of time to make a payment. Also, when students get dropped it holds them back from their academic goals. |
| EAC | Hopefully, students will learn from the natural consequence of not following/adhering to the deadlines/Policies listed for payment.And...hopefully not make the same mistake again. | Students lose the classes they need and it prevents them from moving forward in their education goal/degree.Students feel pressured and rush to take any open class and end up in a course they do not need, or cannot really commit their time to and end up dropping it or failing. |
| Student Services | Student continue going to school, Increase retention, remove barrier, decreased stress on student | Who will cover the cost? |
| EAC | Students learn about deadlines, money management and building financial literacy. They learn to plan for future expenses. | Some students need time with payments due to lack of funds and not understand the process. |
| Admissions and Records | This would give the students a little more time to arrange for payment of fees. | You may end up with students failing to pay for their fees. Furthermore, it will enable students to become financially irresponsible. |
| Admissions and Records | There aren't any. | If we do not drop people for nonpayment there will be a lot of students trying to say that they didn't attend the class, why weren't they dropped...they never should be charged. When in fact, it's the student's duty to drop a class or pay for the course. It shouldn't be "our fault" if student's don't do what they are supposed to do. |
| FINANCIAL AID | It will allow students who are not able to afford courses right away to find measures to pay for the course. | student might be registered on classes that they did not want , and failed to drop on their own |
| Financial Aid | none as long as the student continues to attend. Eventually their tuition will paid off if they want to register for the following semester | It creates a barrier to students who are unable to pay. When I see this happening, student become overwhelmed with stress and fear, which takes away their focus from their studies creating unnecessary hardships, especially if they are working on getting their FAFSA complete |
| Counseling | Student population might increase. Students with financial burdens might be able to continue their enrollment while they for finances to pay school debt. | Their would be less income coming in to college system. |
| Financial Aid | Students won't be in debt after starting the classes, also at the end of the semester won't owe balance that can stop them from registering next semester classes. Students will be encouraged to complete their documents on time to receive fee waiver and financial aid. Files completed on time means more financial aid funds to the students at the beginning of the semester. | More accounts with debt to school. Students not being able to register with balance for next semester, which can affect our overall enrollment. Since student's won't have to complete their fee wavier/fafsa application to get get fee wavier to stay in classes, this can cause higher number of incomplete financial aid files. |
| Student Services | I don't think it is wise to discontinue. Often, students apply to the college with no intention of attending, They apply as a safeguard for acceptance to CSU or UC, or required to apply by school counselor. Students are assuming they will be dropped for non-payment | Help with enrollment, spots for students who are serious about taking classes |
| a/r | none | students are going to argue more about this issue |
| Veterans | Students will have time to set up Cal Vet Fee waiver and take care of FAFSA without stress of being dropped. Creates less work for counselor since not being dropped will eliminate having to assist student in finding new classes. | Students who do not take care of fees may encounter holds when registering for next semester. |
| Public Safety | Allows students who are waiting on financial resources to stay enrolled | Does not allow for: costs recovery, seriousness of students, accurate rosters |
| Financial Aid | I cant think of any | Students will be in debt if they do not pay. They will not be able to register for subsequent semesters unless they pay their outstanding fees. This only "postpones" their payment. Students think that they completed their FAFSA, CCPG or Dream Act application when they actually haven't and then they will come into the office to inquire about their past fees that they owe and in some cases it will be past the application deadline date.Students will not feel the urgency to complete the FAFSA, CCPG or Dream Act application to have their fees waived and this will have a negative impact on the number of applications that are submitted and our CCPG and Pell numbers will decline. |
| Upward Bound | Students would have more time to secure funding. Maybe first year students should be protected from drop for nonpayment. Transitioning into college is a challenge. However, no matter the age group, learning how to use a college's portal is another challenge- and our website, as it is now, is not user friendly. Reminders for payment should instantly pop out- alerting students- hey, you know if you don't pay for this class, you will be dropped. Maybe a screen once they register for the class should pop up in bright colors that generates a due date for payment- something that really stands out. As it is now, once a student registers, the screen that pops up merely lets them know they were web-registered. I think until there is more clarity from the website once students register, that it would be beneficial to remove the drop for nonpayment. Maybe send out a survey like this one to students who were dropped and find out why. Did they simply not know? Did they not have the funds? | Accountability. Students receive emails, text messages (I think?), etc. reminders. Students who are considering transferring would learn quickly that being on top of their emails/payments is critical for their academic success. This helps students develop holistically. |
| Counseling | Unknown | Financial Aid Delays, Extra Work for Instructors to Reinstate, Interrupted Learning for Students |
| EOPS/CARE | \* more time for students to pay \* higher enrollment for college \* students don't have to worry about being dropped sooner | \* those students will have "HOLDS" to be responsible for their balances \* higher count in student that still owes fees |
| Instructional Office | Maybe lengthen time period before dropping for nonpayment, rather than not dropping at all. We have many petitions where students are reinstated then dropped, then reinstated again and dropped because they could not pay. | Students will remain in classes that they had no intention of keeping. Will prevent other students from registering. Think there will be more issues if we no longer drop for nonpayment. |

**Arguments in support of continuing the practice for drops for non-payment:**

1. Districts that defer the payment of fees for extended periods may expose themselves to a claim that they are not charging enrollment fees as required by statute. Districts that fail to collect the enrollment fee are subject to a potential reduction of their apportionment of up to 10 percent. (Ed. Code § 76300(d).)
2. State apportionment reimburses District’s after property taxes & assessed enrollment fees are deducted from Total Computational Revenue. The CCCCO expects the Districts to maintain their student receivable balance (i.e. fees assessed but not paid). A situation can be created where the District’s assessed enrollment fees for apportionment purposes remain the same but uncollectible student fees and bad debt expense would increase due to student non-payment.
3. Students that did not attend were given a failing grade and were contesting the grade. This ultimately could impact their financial aid and a student’s academic standing.
4. Students were being charged fees for a class they never planned on attending. A hold is placed on their account and are not able to register unless the fees were paid. This also creates an expensive burden on a student when they are considered nonresidents and now owe the fees if they are not dropped.
5. Faculty do not always drop no shows and students end up getting a failing grade and/or owing fees. Faculty are not obligated to drop no shows on or before the refund deadline which creates a debt for the students. The only obligation faculty have is to drop no shows prior to census which doesn’t always a include a refund to the student.

Pros:

* Overlapping registration periods become easier to manage and communicate.
* Technical issues preventing payment (outages etc.) will have less impact on students/staff.
* No longer need payment plans?

Cons:

* Students will be left enrolled in classes which they do not attend. This causes a host of problems for staff and students.  Joel already provided examples.  IT support to A&R will increase.
* This is likely to increase students reported to COTOP etc.  (very negative student experience)
* Communications (email) to students will increase as we try to urge self-drop.
* Burden of drop after semester begins shifted to Faculty.
* Enrollment management challenges related to drops after semester starts vs when registration begins. “true” enrollment not known until much later.
* Disadvantaged students (likely with FinAid) stuck in wait lists while students which normally would be dropped, fill seats.

**Moorpark College Associated Students, Exec meeting, January 28 (13 officers in attendance)**

Should the college drop students for non-payment?

A firm “Yes”, after discussion of moral predicament, “beacon of hope,” financial aid policy re student drops, and need for college to be paid.

How could the current drop policy be improved?

* Extend timeline for drops from 24 hours once term started

This was the key point the group made.

* Just 48 hours would be a 100% improvement; one week better; two weeks allows for most pay checks; consider Financial aid payment dates when set the deadline; finally some consensus on same day as when can drop class with full refund (day 11?)
* Extend time period for payment before semester/term begins so not so far in advance
* Consider allowing students to pay for waitlisted classes in advance (with refund if needed); students often have several waitlisted classes with various due dates
* Notify students of deadline in advance

This was the second key point they made.

Currently just notified when dropped

* Email, but 24 hours not enough time as not read emails daily
* Text messages, especially helpful if could be used when added to class from waitlist
* Student home page: under enrollment chart/box add column for payment date alongside each class enrolled in
* Pop-up on student home page when due
* Redesign payment pages
* Current “ePayment” logo very unclear to read and understand
* Add huge ‘PAY FEES HERE’ button on student page (see Amazon pay page); currently have to scroll to bottom of pages and click three times to start entering payment information
* Redesign phone screen to have ‘PAY FEES HERE’ at top of page so not need to scroll endlessly down to find it
* Payment options
* Payment plan: reconsider categories that exclude students from using it (eg past late payments); delay fee payment until second payment; possibly delay first payment so not immediately due when enroll
* Add option of automatic withdrawal of fees
* Consider future option of being able to pay off fees through work service on campus

General consensus was that the payment options are not the issue; it is lack of notification and how to get to the payment button that is the problem.

* Include helpful information in notifications/information
* Tell them how to pay – different electronic options, pay in person at SBO, etc.
* Give some financial aid services and the contact info
* Notify of scholarship opportunities for future; award continuing scholarships fall and spring to help students pay fees

**What do other colleges do within California?**

**Responses from Survey Monkey**

* 45 responses
* See attachment titled Student Late Payments SurveyMonkey 2.3.20
* Qualitative responses in PDF attachment

**Responses from Registrar’s Listserv**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **College Name** | **Do you drop for nonpayment?** | **How long do students have to pay before they are dropped?** | **Do you drop for nonpayment after the terms starts?** | **Any Comments:** |
| Oxnard College | Yes | 7 days prior to the start of term and 24 hrs once the term starts. | Yes. Students have 24 hrs to pay. | Financial Aid and GI Bill students are exempt from the drop process. Students can sign up for a payment plan. |
| Pasadena City College | No |  |  | Pasadena City College does not drop any student for non-payment.  It makes sense from the student services perspective.  However, the workload is substantially increased as students petition to have drops backdated so they are not held responsible for fees.  As you know, this is not allowable.  Unfortunately, a significant number of students tend to want to argue more than they want to take care of their obligations. This particular workload would decrease if we dropped for nonpayment. We deal with a lot of petitions to remove course registrations after the term because students walk away and do not recall they are still enrolled and did not pay fees. The workload would swing in a different direction but the time we spend trying to weed through the excuses and dramas we contend with on a daily basis would decrease if we dropped for nonpayment. |
| Allan Hancock | Yes | 4 days from registration date until one week before term begins; 24 hours until day before term begins | No; a hold is placed on the student’s account |  |
| Butte College | Yes | 7 days from the time of registration | Late starting classes only. | Students eligible for Financial Aid, California Community College Promise, Veterans benefits, and students sponsored by scholarships or outside agencies are exempt from the drop for non-payment process. |

**Responses from Mike Rose’s IT Listserv**

1. When I worked at Victor Valley College, we implemented DFNP. It brought our accounts receivables from $200k to $20k per term...
2. Mike a timely email.  Earlier today, I was meeting with our management group. The topic of discussion was drop for non-payment.  We currently don’t drop students for non-payment.   We do block registration for students that have an outstanding balance of $200 or greater. However, this is only effective after a student has been enrolled for at least one semester and incurred debt.  Also, because we register for summer and fall in March, their summer debt doesn’t block participation in fall classes.  Over the past year we have assumed almost $800k in unpaid tuition.  Approximate numbers the State CCC budget is $8 billion with tuition accounting for about $500M.

For us, the conditions for setting up drop for non-payment are getting increasingly complex.  We have several programs that pay student fees.   A few examples FA, Solano Promise, Vets, several 3rd parties, scholarships etc.  I am sure you have similar. Many of these programs take time to process so if a student is waiting to hear whether or not they are going to receive an award they will have a balance.  We have discussed looking for flags in Banner (such as met with counselor or applied for FA etc.) but the number of exception conditions continues to grow and change. We are considering dropping students with debt prior to the beginning of the semester.  The bottom line for Solano is that we are chasing enrollment. In the past, anything that was perceived as impeding students from enrolling has been dropped or never implemented. I am interested in why VCCD is considering moving away from dropping for non-payment.

**Responses from Angelica’s request from SMCC**

**Enrollment Fee Postponement Policy**

# Effective Spring 2020

California Residents and AB540 Students

Resident and AB540 students may postpone fees for an upcoming term if the student does not owe any fees for the current or a previous term.

* Student may regain ability to postpone for a future term once outstanding fees have been paid.
* Per AB 1313. students who owes fees to the College may enroll in classes. but will lose enrollment priority. Their enrollment date for a forthcoming enrollment cycle will be set to the default date (i.e.• Day 16 of enrollment). Students participating in special programs where priority enrollment in mandated (i.e., EOPS, DSPS, CalWORKS, Foster Youth, Veterans, confirmed homeless) will be exempted and will be given the highest enrollment priority date granted under the law (Day 1).
* Postponement is valid until the Friday before enrollment for the next enrollment cycle begins.

# Domestic Nonresident Students

Postponement of enrollment fees for domestic nonresident students will be considered if the student has been verified to have enough Financial Aid awarded to cover the amount owed. Student may initiate a request through the Financial Aid Office.

* Postponement is valid until the Friday before enrollment for the next enrollment cycle begins.

# Fl Students

Fl students cannot postpone enrollment fees. However, students attending SMC on government contracts can be approved for postponement by the International Education Center.

# Communication Strategy

* As applicable, a message will be displayed on Corsair Connect informing students their enrollment priority has been lost because of owed fees and that they may regain it once outstanding fees have been paid.
* All students postponing their fees will receive a message on Corsair Connect at the time they postpone nudging them to apply for FAFSA, Dream Act, CCPG. Follow-up emails will also be sent.
* Students owing fees will be sent an invoice by Admissions and Records to their mailing address. A monthly email reminder will be sent until the fees are paid.

**Other Things to Consider:**

1. I believe food and housing insecurities are greater fiscal barriers for our students than enrollment fees. Enrollment fees have been maintained at $46 per unit since Summer 2012 while other attendance costs have notably risen.

**Other campuses requesting our research:**

1. Contra Costa College
2. Mission College
3. Alan Hancock College