

# Default Report

TLC Survey Fall 2021

October 26, 2022 6:42 PM PDT

Q2 - How did you learn about Moorpark College's free tutoring services (check all ...

#	Field	Choice Count
1	College Website	30.40% 173
2	My Success Coach/Course Embedded Tutor told me about tutoring	6.85% 39
3	My professor referred me to come	28.30% 161
4	Word of mouth (from a friend/classmate)	12.83% 73
5	My counselor told me about it during orientation	6.50% 37
6	I didn't know Moorpark College had free tutoring services until today.	6.15% 35
7	I discovered the tutoring center while I was in the library (walk-in)	6.68% 38
8	Other	2.28% 13
		569

Showing rows 1 - 9 of 9

## Q2\_8\_TEXT - Other

Other

tutoring isnt available to full time working students

coach

I also saw fliers up about free tutoring while walking to my classes on campus.

EOPS office

Other

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Class syllabus

Flyers on campus

Counselors

Football

My teachers told me about it

Email, professor announcements

Email

My moms friend is a tutor

### Q3 - Which Service did you use during the Spring 2021 semester (check all that a...

#	Field	Choice Count
1	The Writing Center	28.75% 113
2	The Math and Science Center	16.54% 65
3	CET - Course Embedded Tutoring	5.60% 22
4	I did not utilize any tutorial services at Moorpark College	49.11% 193
		393

Showing rows 1 - 5 of 5

## Q4 - Rate the extent to which you agree/disagree with each of the following state...

#	Field	Strongly Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree	
1	I felt welcomed, supported, and encouraged by my tutor(s).	15.66%	44	9.09%	11	7.50%	3	6.67%	1	0.00%	0
2	The tutor(s) was knowledgeable about the topic.	13.88%	39	14.88%	18	0.00%	0	6.67%	1	0.00%	0
3	As a result of the tutoring session, I improved my understanding about the topic.	13.88%	39	11.57%	14	12.50%	5	6.67%	1	0.00%	0
4	My tutor(s) was able to identify my strengths and weaknesses in my subject area.	9.96%	28	13.22%	16	25.00%	10	20.00%	3	66.67%	2
5	After my tutoring session, I felt confident I could apply the concepts I learned to other problems on my own.	11.03%	31	15.70%	19	15.00%	6	20.00%	3	0.00%	0
6	After my tutoring session, I was able to apply the skills I learned to other assignments and/or courses.	11.03%	31	14.88%	18	17.50%	7	13.33%	2	0.00%	0
7	Tutoring contributed to my success in my course(s).	12.81%	36	9.92%	12	17.50%	7	20.00%	3	0.00%	0
8	Knowing that tutors were available (even if I didn't always ask for their help) helped to alleviate my stress.	11.74%	33	10.74%	13	5.00%	2	6.67%	1	33.33%	1

#	Field	Strongly Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
		281	121	40	15	3

Showing rows 1 - 9 of 9

## Q5 - What type of assistance did you receive this semester from the Math and Sci...

#	Field	Choice Count
1	Homework/assignments/problems	34.78% 48
2	Reading/comprehending course material	6.52% 9
3	Preparing for a quiz/exam	21.74% 30
4	Understanding terms/concepts	21.01% 29
5	Improving study skills/problem solving skills	11.59% 16
6	Learning to use computer software/websites required for homework	4.35% 6

138

Showing rows 1 - 7 of 7

## Q6 - How often did you use the tutoring center during the past semester?

#	Field	Choice Count
1	1 to 3 times in the semester	34.48% 20
2	4 to 6 times	25.86% 15
3	7 to 10	18.97% 11
4	More than 10	20.69% 12
		58

Showing rows 1 - 5 of 5

## Q7 - Would you recommend the Moorpark College Math and Science Center to ot...

Would you recommend the Moorpark College Math and Science Center to other s...

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I would because the pandemic online setting isn't the best for every person! In person tutoring helps so much!

Yes, the people are friendly I have a good time going

Yes!!! Absolutely fantastic experience. Felt so comfortable asking questions even when I didn't understand what they told me.

I would recommend the math and science center because it can help one get through a class and help to understand problems.

Yes, having free tutoring has helped me achieve my goals. I highly recommend MC tutoring center.

Yes, the staff is helpful and and knowledgeable and explain in detail the process of solving math problems.

I would certainly recommend the Math and Science center to other students because in order to do well in STEM courses, it is vital to understand several different ways of approaching certain topics. Talking through a problem can often help organize it in one's own brain.

Yes, because they are helpful.

Yes, because there are some really helpful people, however, I'll admit not all help is equal.

Yes. The tutors were very helpful and the information is useful. It helped my knowledge and understanding of my math material.

Yes, I definitely would recommend doing tutoring. They help you with problems that you don't understand. They also explain them to you making sure you get the concept before you leave.

Yes because they compensate for teachers who don't always have office hours compatible with a given student's schedule.

Yes, because it is resourceful and helps to understand concepts as well as learn new study habits.

Yes I would



Would you recommend the Moorpark College Math and Science Center to other s...

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Yes! Its very helpful and useful and helped significantly in helping me understand concepts.

Yes because I love how you don't even need an appointment. You could be doing your homework, get stuck on a problem, and immediately drop in and have a tutor in a couple minutes. It's also amazing to know there is a free resource for me when I need help.

I definitely would because the environment is calming and the tutors are nice and know how to help without belittling the person they are helping.

If they're allowed to go in person maybe, if they're forced to zoom due to gay covid rules I'd tell them look elsewhere.

I would definitely recommend. Everyone is very helpful and knowledgable. I was able to get assistance with homework and received great tips that supported me during exams.

it helped, so yeah i would recommend it

Yes! CNSE tutor was awesome!

Yes, I would recommend the Moorpark College Math and Science Center to other students because it is a great, free resource to get help in several subjects.

Yes because the tutors are nice and it is a good place to do homework.

Highly recommended!

Yes! It is indeed very helpful! I especially love one of the tutors Ms. Maria because she was very helpful and supportive!

Yes because they were there to help

Absolutely, they have taught me all of the concepts my professor was too lazy to teach.

I ended up using my own money to pay for a tutor separately because I felt like they were judging me for my current stance on the subject and weren't wanting to break down the material into segments at my pace. I felt like I needed to pay for someone to be more understanding when that shouldn't be the case.

Would you recommend the Moorpark College Math and Science Center to other s...

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Yes ! It really helps !

I don't talk to others about school.

Yes!

I would recommend someone to go if they really need help with something. But some tutors were not as helpful as others.

Yes because it's a free resource.

Yes because that's where I learn the most.

Yes, the tutors are very knowledgeable and it is easy to book an appointment.

I would recommend for anything other than math. I had a hard time understanding the tutors teaching method as it was different from my teachers and I couldn't grasp the concepts.

This semester was very different from the previous semesters. After my last visit I felt worse than when I came in. I felt very misunderstood and discouraged. The other tutors helped me alot and I've been trying to get back because I need to but the last two female tutors made me feel like I shouldn't ask and I felt like I was too slow to benefit from working with them. I am an Access student and do course work in the evenings. The hours do not go until 7:00 pm as they used to and are shorter on weekends.

Yes. They are very nice and willing to help

yes, I will. because they will help the students very well and you can understand your problems.

Absolutely and have... the tutors are phenomenal.

Yes it is a helpful and free resource

yes, because it will not only improve your grade, but you can get your homework done on campus

Would you recommend the Moorpark College Math and Science Center to other s...

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I don't feel the math tutoring is that helpful. It takes a lot of time and sometimes the tutor doesn't know how to do the problem or doesn't explain it well. What is really unfair is that my Calculus professor gives extra credit for using the tutors so to get extra credit in Calculus, I have to do 10 tutoring sessions of 30 minutes with the math tutors. Much of the time, it's a complete waste of time but in order to get the extra credit, I have to do it.

While some tutors are better than others, it's a good place to get more informed about a topic you're struggling on

Yes.

Yes because the tutor for the most part know how to solve my problems that I don't know how to solve.

I would recommend the center because by having an extra pair of eyes can help you see things from a different angle.

Yes

Yes because they helped me pass my exams and class

Definitely would because it's very helpful and better to understand the concept than fake the class.

Yes. The tutors are very helpful and helps you understand the concepts.

Q8 - Rate the extent to which you agree/disagree with each of the following state...

#	Field	Strongly Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
1	I felt welcomed, supported, and encouraged by my tutor(s).	19.37% 80	11.11% 13	11.54% 3	7.14% 1	7.69% 1
2	My tutor(s) was able to identify my strengths and weaknesses in reading and writing during my session.	16.71% 69	17.95% 21	11.54% 3	21.43% 3	7.69% 1
3	As a result of the tutoring session I improved my understanding of my writing and/or study skills.	15.74% 65	20.51% 24	11.54% 3	28.57% 4	15.38% 2
4	Tutoring contributed to my success in my course(s).	16.95% 70	16.24% 19	15.38% 4	14.29% 2	23.08% 3
5	I will be able to apply what I learned in my writing center session(s) to other assignments or courses (essays, assignments in other classes, course work/study habits).	16.95% 70	15.38% 18	15.38% 4	14.29% 2	30.77% 4
6	Knowing that tutors were available (even if I didn't always ask for their help) helped to alleviate my stress.	14.29% 59	18.80% 22	34.62% 9	14.29% 2	15.38% 2
		413	117	26	14	13

Q9 - I worked on one or more of the following items during my tutoring session. (C...

#	Field	Choice Count
1	reading strategies and comprehension	9.64% 27
2	writing process	20.00% 56
3	essay structure	25.36% 71
4	developing ideas	15.71% 44
5	grammar, punctuation, sentence structure	18.21% 51
6	citing sources	11.07% 31
		280

Showing rows 1 - 7 of 7

## Q10 - Would you recommend the Moorpark College Writing Center to other stude...

Would you recommend the Moorpark College Writing Center to other students?...

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I would definitely recommend the college writing center to other students because it helps us to know what to do for a future assignment or look over our mistakes to fix them or to grow from because of tutors that are available to help students when they need help or suggestions.

Yes , I highly recommend collage writing center to each one of the student who will attend to the moorpark college . The center gave me confidence to improve my writing skills and be a better writer for my future career.

I would recommend the Moorpark College Writing Center to other students because it's immersive and allows for you to talk to people your age without feeling inadequate or incompetent. It makes it easier to make progress when you know the tutor you're working with has gone through the same thing when they first started out.

YES! I really appreciate that help is out there and connecting with another student who is really informed/skilled/educated on how to help with what I am lacking.

Yes, I recommend these services because you receive the point of view of a different person from your teacher and this opens your brain to new ideas and ways of doing the things. In addition, the tutor I work with is a very friendly person, I feel comfortable working with her and I have fun, not only is it a time to work, it is also a time to have fun and share experiences.

Yes...very helpful...used Zoom which was great because I did not need to drive to college.

Yes, it has been super useful in writing and refining my ideas in my essays

Yes. The tutors are skilled at their work and make learning and working with them fun :)

Yes, it's great to have help.

I was so happy to have someone to help me with my writing skills. I learned a lot from the tutor and I am applying those skills in other classes.

Yes I would because they genuinely care about helping you with your paper, and give you feedback that allows for a strong final paper.

because tutors at Moorpark College are very helpful

Would you recommend the Moorpark College Writing Center to other students?...

Yes. They Help a lot.

Yes, very helpful and easy

Yes because they give a new perspective on your work and will help improve your final draft.

is good

Yes, it's a great place to focus on your work and get help from the awesome tutors.

They are all incredibly accepting, and are not criticizing at all. Incredibly supportive, in both what you're working on and any other future projects. I've gone to the Writing Center twice now and enjoyed it immensely both times, and my essays came out stronger because of it.

Cause it's a good environment

Not really because I had help with my essay and I got a zero because my professor said it didn't make sense and the people in the Writing Center were confident it made sense. I now use NetTutor which is so much helpful because they are people who have more experience.

Any help is help and showing that you are trying

Yes, it helped me get a better grade and become a better writer

I would love to have a tutor that was nursing school specific and could help with the technical terms.

Yes they are very helpful also they make really good friends too.

Yes because they are free and helpful. Its also really easy to schedule with the tutors. They can help with all kinds of things

Yes, because the tutors are friendly and give suggestions for papers.

Yes , the writing center was The number #1 reason that I was able to succeed in my course. They are great

My tutor was very educated on the English subject as well as citing in MLA format. Her advice allowed me to restructure my midterm essay and receive a 95% on it.

Would you recommend the Moorpark College Writing Center to other students?...

Yes

yes, they are very helpful with reviewing essays and helping to develop ideas and organize your writing

yes, very welcoming and helpful

I would absolutely recommend the Moorpark College Writing Center to other students. The tutors were very helpful, and they were not judgemental whatsoever. I truly feel that my writing has improved.

It's a safe place to get help with homework

yes!

Absolutely! Why? Because the writing center and any tutoring center help improve your chances of getting a better grade, I wish they were open every day for all who can avail of the tutoring.

Yes to improve your essay

Yes totally

I believe Moorpark College's writing center is fantastic for getting help and idea regarding writing papers, and tutors give you an idea of how to do best on your assignments.

Yes I would. They make edits that are very understandable, and they get back to you relatively fast (I used the email service). It is always good to get another set of eyes on a paper. Also, no matter your situation, they usually have an option that can work for you (in person, zoom, email, etc.).

Yes because the students are very helpful when it comes to helping you with your essay. Your tutor will walk you through the writing process and what to expect to get a good grade on the essay. Now, the tutor won't hold your hand and walk you through everything, you still have to retain the information and implement those changes in yourself, but when you do your grade will go up. I also had a lot of help with the essay structure and I learned how to formulate outlines properly. The writing center is one of the best tutoring centers I've ever discovered!

yes. it's very helpful

Yes, it was very helpful and helped me organize the ideas I had on my essay.



Would you recommend the Moorpark College Writing Center to other students?...

Yes ! The tutors were so nice and they helped me get an A in my writing class. They are very patient !

Yes! The tutors are always so welcoming and helpful!

The writing center offers quick and effective help/tutoring. I think it is remarkable how students can email tutors their essay and seemingly receive feedback in less than 24 hours. So much of the negative stereotypes of tutoring is actually meeting with the tutor, but being able to receive help completely remote, is very helpful for certain circumstances.

I can see it being helpful but my tutor was not.

I would very much recommend someone to go to the writing center. My tutor was super helpful and helped me make my essay stronger.

yes because it is a good tool

Yes because it is a way to better an essay before turning it in.

Yes. It is a huge help for everyone

Yes. Who better understands student assignments than those who have had similar or the same assignments? I received great service from my tutor, something that my professor could not provide because she has many students and other work to tend to. With a tutor, you have your personal session and are able focus on the smaller things that make a bigger difference.

Yes, some tutors more than others.

I would, yes. Not only is the service free and readily available, but there's no reason not to use it. You'll only gain knowledge, assurance, relief, etc. by using it.

No, my tutor was not helpful in helping me organize my paper

Yes, the tutor helped me improve my essay and gave me tips on essay structure.

I think it's a great resource for people who need it, so I would recommend the writing center.

Yes

Would you recommend the Moorpark College Writing Center to other students?...

I would definitely recommend the writing center it is a great resource and the tutors are always super helpful

I visited a tutor in the writing center several times as a part of a class requirement. I am an English major, so while it was beneficial, it was not quite as helpful as I'd hoped given the level of complexity of the papers I'm writing.

Yes. It free and only serves to benefit us students. We should utilize it to our advantage. The tutors are really insightful and helpful.

yes I will because they will help you very good in essays and other English writing

I would recommend the writing center to other students because they were able to help me find new ways to comprehend my reading and gave me new tools.

Absolutely. I've been using the tutoring services couple of times and everytime the tutors helped me a lot with my written assignment. I cannot thank them enough!

Yes it's a helpful resource that can help greatly in the writing process

Yes because it is a way to learn by fellow students outside of class.

Yes!

Yes because I honestly was a huge help to my essay writing skills

Yes but only certain tutors

I would recommend to other students the writing center because It really helps and you do better on the assignments because when i didn't went to the writing center in zoom I fell I didn't good on the assingments. The writing center helps you anything that you need help with.

Yes, good tutors□□□□

I would recommend the Moorpark College Writing Center to other students because it helped me with little issues in my essay that I couldn't see. It's always good to get a second opinion and have another person view your essay.

Yes it's helpful having a new set of eyes looking at your paper

Would you recommend the Moorpark College Writing Center to other students?...

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Yes, they are very helpful, even if they may not seem like it. It also helps to know that there are free services to help you succeed and learn.

Yes

Yes very helpful

I would recommend the writing center because it was super useful when working on my essay.

Absolutely! They are all great! I love the fact that we are able to do this via zoom as it works very well with students that have jobs. We are able to schedule our tutoring session during our lunch and it works out perfectly. Please continue to have them via zoom.

Yes, it is a helpful resource that is underutilized

Yes, as a foreign student it comes very much in handy.

Yes the counseling center is helpful and easy.

Yes it seemed to improve my scores alot and they were very nice.

Yes it helps a lot

## Q11 - If you haven't used our tutorial services before, please share why not (chec...

#	Field	Choice Count
5	Tutoring wasn't offered for my course(s)	5.69% 14
8	The tutoring services weren't offered at convenient times	8.13% 20
9	Other	9.35% 23
3	I received help from my professor	17.89% 44
4	I hired my own personal tutor	2.03% 5
6	I didn't want to be on campus for tutoring	10.57% 26
2	I didn't need help from a tutor	31.71% 78
1	I didn't know Moorpark College offered tutoring in my specific course(s)	14.63% 36
7	I didn't have reliable technology to utilize online tutoring	0.00% 0
		246

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### Q11\_9\_TEXT - Other

Other

I wasn't taking classes in Spring 2021, only Summer & Fall 2021

Social anxiety

Anxiety about talking to people and asking for help

I did not need tutoring at the time

A friend helped me

Other

I used it before, just not this semester.

I heard from other students it wasn't very helpful

I don't have any bad grades

Not enough time for me to leave work and go to tutoring

I had too much of a busy schedule to come on my own time.

I just need a place to study

It wasn't clear how to access tutoring

i didn't have extra time in my schedule for another appointment.

I used the Writing Center many times in Fall 2020 and Fall 2021

My schedule is hectic which makes scheduling time almost impossible.

the tutoring was always full to make an appointment

I didn't know there was tutoring for accounting.

I didn't take classes spring 2021

Wasn't st school, started summer of 2021.

I was intimidated by the idea

### Q13 - Please select all topics/disciplines you may need tutoring in the Spring 2022...

#	Field	Choice Count
1	Various written assignments (for any course that offers written assignments)	18.26% 122
2	College Algebra	7.49% 50
3	Precalculus/Trigonometry	4.94% 33
4	Statistics	7.63% 51
5	Mathematical Reasoning	3.59% 24
6	Click to write Choice 20	1.05% 7
7	Calculus	7.78% 52
8	Chemistry	10.03% 67
9	Physics	5.84% 39
10	Biology	5.09% 34
11	CNSE - Computer Network Systems Engineering	1.35% 9
12	Engineering	1.50% 10
13	Physiology/Anatomy	3.44% 23
14	Computer Science	3.44% 23
15	Logic	1.50% 10
16	Accounting	3.74% 25
17	Economics	1.95% 13
18	ESL - English as a Second Language	1.50% 10
19	World Languages	3.89% 26
20	Other	5.99% 40

Showing rows 1 - 21 of 21

**Q13\_20\_TEXT - Other**

Other

Pathophysiology

I will be graduating soon but feel that all tutoring services would benefit all students

Linear Algebra

none

CAD

Radiography

No STEM tutoring needed personally

none

Music

English and Math

Photography

Nursing

Music Theory

Music

Other

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English M01 in general

History

Microbiology

English

None

Not sure yet

Writing

Business and Public Speaking

I would like tutoring for photography and other art classes

Nursing

Physics in Radiology

English, History

None

Psychology



## Q14 - During the Spring Semester, how would you prefer to access your tutor (che...

#	Field	Choice Count
1	Online via Zoom	33.51% 129
2	In person, in the Teaching and Learning Center (located on the 3rd floor of the campus Library)	17.92% 69
3	BOTH online via Zoom AND on-campus in the Teaching and Learning Center (3rd floor of the library)	40.52% 156
4	I'm not sure	8.05% 31

385

Showing rows 1 - 5 of 5

## Q15 - During the Spring Semester, which days/times would be most convenient fo...

#	Field	Choice Count
1	Monday 8am-10am	2.61% 71
2	Monday 10am-12pm	3.24% 88
3	Monday 12-2pm	3.31% 90
4	Monday 2-4pm	3.64% 99
5	Monday 4-6pm	3.86% 105
6	Monday 8-10pm	2.39% 65
7	Tuesday 8am-10am	1.40% 38
8	Tuesday 10am-12pm	2.61% 71
9	Tuesday 12-2pm	3.05% 83
10	Tuesday 2-4pm	3.24% 88
11	Tuesday 4-6pm	3.75% 102
12	Tuesday 8-10pm	2.35% 64
13	Wednesday 8am-10am	1.91% 52
14	Wednesday 10am-12pm	2.76% 75
15	Wednesday 12-2pm	3.09% 84
16	Wednesday 2-4pm	3.38% 92
17	Wednesday 4-6pm	3.38% 92
18	Wednesday 8-10pm	2.13% 58
19	Thursday 8am-10am	1.55% 42
20	Thursday 10am-12pm	2.43% 66

#	Field	Choice Count
21	Thursday 12-2pm	2.83% 77
22	Thursday 2-4pm	3.31% 90
23	Thursday 4-6pm	3.57% 97
24	Thursday 8-10pm	2.13% 58
25	Friday 8am-10am	2.06% 56
26	Friday 10am-12pm	3.05% 83
27	Friday 12-2pm	3.53% 96
28	Friday 2-4pm	3.72% 101
29	Friday 4-6pm	3.79% 103
30	Saturday 8am-10am	2.58% 70
31	Saturday 10am-12pm	3.24% 88
32	Saturday 12-2pm	3.46% 94
33	Saturday 2-4pm	3.50% 95
34	Saturday 4-6pm	3.13% 85

2718

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## Q16 - Do you have any suggestions for how we may improve this service or other ...

Do you have any suggestions for how we may improve this service or other fe...

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I like the walk-in times for quick help & the appt slots for extended help.

keep up doing your great job and help us students like me .

Nope, keep doing what you're doing!

Make tutoring available to full time working students

THANK YOU FOR ALL YOUR HELP! I FEEL LESS STRESS IN MY SCHOOL-CAREER KNOWING THAT YOU ARE THERE FOR ME WHEN I NEED HELP!

Maybe just advertise the tutoring services more? I first found out about tutoring through a friend and then checked the website after. I think maybe if it was posted more or even larger on the website it would be seen by more!

I work 3 jobs and can only attend at night out on Saturday. Having tutoring available in the evening would help me greatly.

not applicable

Please list all of the tutoring services in one place. So hard to find anything within this plethora of information! thank you.

More course embedded tutors.

The current system in place appears to be working.

More foreign language tutors

The only thing that I would suggest would be for quicker replies to emails.

This is a hard time to complete the survey as no one has been on campus for such a long time. I haven't needed tutoring but I know others have benefitted so I hope it can be continued.

Great work to everyone there! I've had wonderful experiences with the writing center especially.

Do you have any suggestions for how we may improve this service or other fe...

Pass out reminders that we're able to get tutoring.

i do not

I think that the Teaching and Learning Center (TLC) on campus should have more dedicated Writing Coaches so that each English course offered has one for the students to take advantage of.

Maybe have the tutors keep reviewing the math concepts. Also having a good way to explain it.

I would love weekend hours.

no

N/A

Weekend tutoring with varied hours.

Make it easier to share assignments directly to tutors, i.e., when making an appointment, having an option to submit the prompt/essay itself there, so no time is taken up sharing the prompt during the meeting.

They should have more writing tutor

Have front desk person understanding how tutoring services work so they can advise students on the process. Have tutors ask if people need help. Have a system where tutors know who is there and for what subject. Have tutors pictures available so we know who we can speak to during our visit. Today I went and not one person helped me. The front desk girl said she doesn't know what the tutoring process is.

Nope :)

just for the people to be more sociable and more enthusiastic in helping others, because I sometimes feel dumb when talking with them just because of my capacity with English.

No I don't have any suggestions

Thanks for offering free tutoring services.

I feel like we need more teachers to bring up tutoring more often and more casually

Do you have any suggestions for how we may improve this service or other fe...

Keep supporting it please :)

Bring back the drop in tutoring for writing on Saturdays. Chris was the best.

No

I think it would be helpful for a student to be able to outline what they need assistance on and what materials they are using to send to their tutor before the session takes place.

N/A

I don't think the tutoring center has any flaws.

Yeah drop the gay covid rules, you're not making the campus safer you're making it gayer, looks like Auschwitz over there.

I wish we could choose the tutor we would like to meet up with when we enter Zoom

Yes please have the tutoring available everyday!

I am an older returning student and I have never had a tutor before, this is a new situation for me so patience and understanding is greatly appreciated.

None! Tutoring services is excellent!

Thank you so much

No, not at the moment.

Not really. One thing that I recommend is to make the times during the writing center a little more flexible. If not I completely understand due to the fact that being there for a majority of hours, volunteering nonetheless, and waiting for students to walk in to be tutored is a very arduous process. I usually have classes on Tuesday and Thursday that run into the afternoon, which then I can take advantage of tutoring. I usually have tutoring for an hour for both my English essay and my Math until the room close. Unfortunately, I usually have more questions for Math when leaving the Zoom meeting, therefore to allocate some time maybe extend the session period in Zoom meetings. Really though the service was perfect and aside from that I see that there would never be any suggestions.

Do you have any suggestions for how we may improve this service or other fe...

Offer tutoring in more non-core classes.

More tutors available in person for physics and ORGANIC CHEMISTRY!!! And people who emphasis a growth mindset bc stressing their knowledge and putting my down doesn't facilitate me to want to learn more. It was more of a deterrent that they were like "okay and you need to try harder" when i was coming to get the help so I could try harder.

nope

Maybe not have the tutors eating lunch while in session

For the tutors. They should make the student welcome to the center via zoom. Also, the tutor should not rush explaining to the student because the student joined the zoom because they need help.

It would be great to get an email through the vcccd account with a list of what tutoring options are available each semester to provide more visibility on what is available.

I think this was done well and quick enough to answer the questions

I wish drop-in was more clear and last minute appointments were available.

You are great but we need longer online tutoring,

None

Be more patient, understanding, non judgmental and available for distance students and evenings/ weekends Thank you to all the tutors who already do that

Perhaps if there was a way to indicate what tutors would be best served for varying writing levels. My needs as an English major in my last semester are going to be quite different than an ESL student or someone just starting college.

Maybe more videos of the professor explaining.

Do you have any suggestions for how we may improve this service or other fe...

Send emails to anyone enrolled in accounting courses when accounting tutoring is (or will be) available. People/students are stressed, they may not be looking or know where to find resources. Or, just include it as part of the registration appointment email. For example, in the registration appointment email, you can include a reminder of when/where tutoring is available for the various disciplines. For example, if accounting tutors are available every Tuesday from 2-8pm via zoom for that semester, include that information as part of the registration reminder. The email that the president sends every term can also be used for this. In the president's office email, links for various sources can be listed at the end, or a list of links can be attached to the presidents email. If there is a flyer that is sent to everyone, like a school newspaper, it can also be included in that email.

I think if they put more time for in person tutoring otherwise they are very good.

Later hours would be nice as i find i often miss the hours they are open and have to wait until the following day

I love the tutors I have had and the support services but I often do not receive the link to Zoom meeting in the confirmation emails. Luckily the tutors always send me the link again 5 minutes after the appointment time, but this gives me a lot of stress. I don't know if I get cancelled or there are some technical problems. If this can be fixed then the services are perfect!

no

I don't know.

Nope.

I work so I can't do any tutoring Monday-Friday from 8-7 pm. Mainly, I just feel it's unfair for there to be extra credit connected to the Moorpark tutoring when the hours are skewed towards college students who don't work and I've spent up to an hour in a tutoring session without understanding the concept.

6-8 pm time frames work for me all week

Promote this service more

Please clarify the schedule for what is zoom for the tutors availability Also help in courses like Math M16A and Statistics being more available

Thank you for helping.

It can be hard to understand tutors; and they can feel judgmental at times



Do you have any suggestions for how we may improve this service or other fe...

Jordan was one of the most amazing tutors I've ever had

I'm so grateful for having this service available on campus, thank you to everyone who makes it possible!

No

Nothing! You guys are all doing a great job!

Try to get tutors from the available majors to help with those specific assignments

No. Everything is good.

The courses I am taking do not need a tutor. I do think this is a great service though.

Possibly group sessions

No you guys are doing great

**End of Report**