

# Default Report

TLC Survey Spring 2022

June 9, 2022 2:26 PM PDT

Q2 - How did you learn about Moorpark College's free tutoring services (check all that apply)?

#	Field	Choice Count
1	College Website	26.09% 30
2	My Success Coach/Course Embedded Tutor told me about tutoring	5.22% 6
3	My professor referred me to come	29.57% 34
4	Word of mouth (from a friend/classmate)	13.04% 15
5	My counselor told me about it during orientation	7.83% 9
6	I didn't know Moorpark College had free tutoring services until today.	8.70% 10
7	I discovered the tutoring center while I was in the library (walk-in)	5.22% 6
8	Other	4.35% 5

115

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## Q2\_8\_TEXT - Other

Other

I work in the library :)

financial aid specialist

I got an email about it

Not sure I remember

The constant annoying emails. Please come up with a way to unsubscribe!

### Q3 - Which Service did you use during the Spring 2022 semester (check all that apply)?

#	Field	Choice Count
1	The Writing Center	27.27% 24
2	The Math and Science Center	27.27% 24
3	CET - Course Embedded Tutoring	5.68% 5
4	I did not utilize any tutorial services at Moorpark College	39.77% 35

88

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## Q4 - Rate the extent to which you agree/disagree with each of the following statements

### about the Math and Science Center

#	Field	Strongly Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
1	I felt welcomed, supported, and encouraged by my tutor(s).	15.45% 17	5.88% 2	0.00% 0	0.00% 0	0.00% 0
2	The tutor(s) was knowledgeable about the topic.	13.64% 15	11.76% 4	0.00% 0	0.00% 0	0.00% 0
3	As a result of the tutoring session, I improved my understanding about the topic.	15.45% 17	5.88% 2	0.00% 0	0.00% 0	0.00% 0
4	My tutor(s) was able to identify my strengths and weaknesses in my subject area.	10.00% 11	17.65% 6	33.33% 2	0.00% 0	0.00% 0
5	After my tutoring session, I felt confident I could apply the concepts I learned to other problems on my own.	9.09% 10	23.53% 8	16.67% 1	0.00% 0	0.00% 0
6	After my tutoring session, I was able to apply the skills I learned to other assignments and/or courses.	11.82% 13	11.76% 4	33.33% 2	0.00% 0	0.00% 0
7	Tutoring contributed to my success in my course(s).	15.45% 17	5.88% 2	0.00% 0	0.00% 0	0.00% 0
8	Knowing that tutors were available (even if I didn't always ask for their help) helped to alleviate my stress.	9.09% 10	17.65% 6	16.67% 1	0.00% 0	0.00% 0
		110	34	6	0	0

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Q5 - What type of assistance did you receive this semester from the Math and Science Center? (Check all that apply)

#	Field	Choice Count
1	Homework/assignments/problems	31.58% 18
2	Reading/comprehending course material	7.02% 4
3	Preparing for a quiz/exam	22.81% 13
4	Understanding terms/concepts	24.56% 14
5	Improving study skills/problem solving skills	12.28% 7
6	Learning to use computer software/websites required for homework	1.75% 1

57

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## Q6 - How often did you use the tutoring center during the past semester?

#	Field	Choice Count
1	1 to 3 times in the semester	31.58% 6
2	4 to 6 times	15.79% 3
3	7 to 10	15.79% 3
4	More than 10	36.84% 7

19

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## Q7 - Would you recommend the Moorpark College Math and Science Center to other students? Why or why not?

Would you recommend the Moorpark College Math and Science Center to other s...

Absolutely it is a valuable and helpful service

I would recommend Moorpark's tutoring program to other students due to the supportive techniques the tutors were able to display.

Yes I would because having the help with calculus saved my grade and saved me a lot of headache when I couldn't understand what the professor explained or the homework question.

Yes. The tutor center has great tutors that help. It's such a blessing to have.

Yes because there are super helpful and super nice.

I would recommend Moorpark College Math and Science Center to all students who are just a little stuck or completely confused. The tutors are there to help you work it out.

The math and science center of Moorpark college has students who know exactly what to explain because they have taken the course them selves.

Yes because it will help with hard problems and improve grade

The tutors are so helpful and even doing zoom was a nice experience. I haven't had a bad tutor yet.

I would definitely recommend the Moorpark College Math and Science Center to other students as I have learned many new study skills. I have been given advice by tutors to highlight concepts in my notes that I do not understand and rewatch the professor's recorded lecture videos. If I still have doubts, then I visit the online Moorpark College Math and Science Center for clarification.

I would because for the most part it's very helpful for our courses since some people can't afford paid tutors for subjects.

Yes, it has been a huge part of my success .

Yes, it is a great area with great people! They seem always on guard and willing to help no matter what. They are great.

## Q8 - Rate the extent to which you agree/disagree with each of the following statements

### about the Writing Center

#	Field	Strongly Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
1	I felt welcomed, supported, and encouraged by my tutor(s).	18.39% 16	7.69% 1	16.67% 1	0.00% 0	0.00% 0
2	My tutor(s) was able to identify my strengths and weaknesses in reading and writing during my session.	16.09% 14	23.08% 3	16.67% 1	0.00% 0	0.00% 0
3	As a result of the tutoring session I improved my understanding of my writing and/or study skills.	16.09% 14	15.38% 2	16.67% 1	50.00% 1	0.00% 0
4	Tutoring contributed to my success in my course(s).	17.24% 15	7.69% 1	33.33% 2	0.00% 0	0.00% 0
5	I will be able to apply what I learned in my writing center session(s) to other assignments or courses (essays, assignments in other classes, course work/study habits).	16.09% 14	23.08% 3	0.00% 0	50.00% 1	0.00% 0
6	Knowing that tutors were available (even if I didn't always ask for their help) helped to alleviate my stress.	16.09% 14	23.08% 3	16.67% 1	0.00% 0	0.00% 0
		87	13	6	2	0

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Q9 - I worked on one or more of the following items during my tutoring session. (Check all that apply)

#	Field	Choice Count
1	reading strategies and comprehension	8.11% 6
2	writing process	20.27% 15
3	essay structure	22.97% 17
4	developing ideas	16.22% 12
5	grammar, punctuation, sentence structure	18.92% 14
6	citing sources	13.51% 10

74

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## Q10 - Would you recommend the Moorpark College Writing Center to other students?

### Why or why not?

Would you recommend the Moorpark College Writing Center to other students?...

Yes, definitely. I have always worked with the same tutor all semester and I have felt supported and she helps me to work hard and improve my writing skills.

100% yes! This is was a wonderful experience and gave me very valuable information and feedback. I used it for all of my essays and got outstanding insight. The tutors were very professional and I thank Professor Beth- Gillis for the introduction to this outstanding resource.

I would recommend the writing center to other students due to the fact that the tutors were knowledgeable about multiple strategies in order to help various students.

keep a record of what was done at the meeting, to be shared with the student. Also receive feedback from the tutor, something like "learnings to remember...".

Yes because it helps you become a stronger writer.

Yes because there are super helpful and super nice.

Yes I would

Yes, I would recommend the Moorpark College Writing Center to other students. I have been taught there is not one correct answer on how to interpret literature and have gained confidence in my ability to engage with literature as a result. If it were not for the Writing Center tutors, I believe I would not have won this school year's Moorpark Student Writing Award for Narrative Writing.

Yes! Being able to use it over zoom is so convenient and easy and the system makes it easy to pick a day and time that works for you.

I would definitely recommend the Moorpark College Writing Center to other students because it can help you succeed in your classes, get homework done, and help you decrease anxiety about certain homework assignments that might be difficult.

I would recommend it because they are very helpful and talk through what your problems are.

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Yes

Q11 - If you haven't used our tutorial services before, please share why not (check all that apply)

#	Field	Choice Count
5	Tutoring wasn't offered for my course(s)	4.17% 2
8	The tutoring services weren't offered at convenient times	10.42% 5
9	Other	8.33% 4
3	I received help from my professor	14.58% 7
4	I hired my own personal tutor	2.08% 1
6	I didn't want to be on campus for tutoring	8.33% 4
2	I didn't need help from a tutor	27.08% 13
1	I didn't know Moorpark College offered tutoring in my specific course(s)	25.00% 12
7	I didn't have reliable technology to utilize online tutoring	0.00% 0
		48

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Q11\_9\_TEXT - Other

Other

I knew about math tutoring but that is all

I thought the online tutoring was the only option and the program is so garbage and the tutors take ages responding. i never used it again; it was so so stressful to use

Nursing is not offered

Not interested in this. Will provide my own private tutoring if needed.

## Q13 - Please select all topics/disciplines you may need tutoring in the Fall 2022 semester

(Check all that apply)

#	Field	Choice Count
1	Various written assignments (for any course that offers written assignments)	14.67% 22
2	College Algebra	4.67% 7
3	Precalculus/Trigonometry	4.67% 7
4	Statistics	5.33% 8
5	Mathematical Reasoning	4.00% 6
6	Click to write Choice 20	0.67% 1
7	Calculus	9.33% 14
8	Chemistry	9.33% 14
9	Physics	4.67% 7
10	Biology	6.67% 10
11	CNSE - Computer Network Systems Engineering	0.67% 1
12	Engineering	1.33% 2
13	Physiology/Anatomy	4.67% 7
14	Computer Science	4.00% 6
15	Logic	2.00% 3
16	Accounting	6.00% 9
17	Economics	4.67% 7
18	ESL - English as a Second Language	4.00% 6
19	World Languages	2.67% 4
20	Other	6.00% 9

150

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Q13\_20\_TEXT - Other

Other

Linear Algebra

Other

Nursing

not sure

N/A-Transferring

I'm transferring so N/A

EATM courses

Psychology

Anthropology or Intro to Deaf Studies

None. Please stop emailing me about this service.

Q14 - During the Fall Semester, how would you prefer to access your tutor (check all that apply)?

#	Field	Choice Count
1	Online via Zoom	31.94% 23
2	In person, in the Teaching and Learning Center (located on the 3rd floor of the campus Library)	16.67% 12
3	BOTH online via Zoom AND on-campus in the Teaching and Learning Center (3rd floor of the library)	45.83% 33
4	I'm not sure	5.56% 4

72

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Q15 - During the Fall Semester, which days/times would be most convenient for you to seek the help of a tutor? (Select all times you prefer)

#	Field	Choice Count
1	Monday 8am-10am	1.47% 8
2	Monday 10am-12pm	3.49% 19
3	Monday 12-2pm	3.31% 18
4	Monday 2-4pm	3.31% 18
5	Monday 4-6pm	3.49% 19
6	Monday 8-10pm	2.02% 11
7	Tuesday 8am-10am	1.47% 8
8	Tuesday 10am-12pm	2.57% 14
9	Tuesday 12-2pm	2.94% 16
10	Tuesday 2-4pm	3.13% 17
11	Tuesday 4-6pm	3.86% 21
12	Tuesday 8-10pm	2.21% 12
13	Wednesday 8am-10am	1.47% 8
14	Wednesday 10am-12pm	3.49% 19
15	Wednesday 12-2pm	2.94% 16
16	Wednesday 2-4pm	3.49% 19
17	Wednesday 4-6pm	4.04% 22
18	Wednesday 8-10pm	1.84% 10
19	Thursday 8am-10am	1.10% 6
20	Thursday 10am-12pm	2.94% 16
21	Thursday 12-2pm	3.49% 19
22	Thursday 2-4pm	3.31% 18
23	Thursday 4-6pm	4.04% 22
24	Thursday 8-10pm	1.65% 9
25	Friday 8am-10am	1.84% 10

#	Field	Choice Count
26	Friday 10am-12pm	3.13% 17
27	Friday 12-2pm	3.49% 19
28	Friday 2-4pm	3.13% 17
29	Friday 4-6pm	4.04% 22
30	Saturday 8am-10am	2.76% 15
31	Saturday 10am-12pm	4.60% 25
32	Saturday 12-2pm	4.04% 22
33	Saturday 2-4pm	3.13% 17
34	Saturday 4-6pm	2.76% 15

544

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## Q16 - Do you have any suggestions for how we may improve this service or other feedback you'd like to share?

Do you have any suggestions for how we may improve this service or other fe...

I think its good, I can't think of any other ways to improve the tutoring system.

I'm just so grateful for all the help.

Have the teachers inform students about the help

-offer help in more classes :)

I don't have suggestions at this moment

I appreciate having free tutoring. I feel like I can be or do anything I want with the support from my school.

no

Please have tutors for the EATM courses.

Please continue this service exactly as it is now.

none

Please have more in person tutoring available more days out of the week. Stats and Psychology

No. The Moorpark Tutors are great. I know this isn't being asked but I have only had bad experiences with Net Tutor in the Canvas app. If the school could use a better company that would be my suggestion. They (Net Tutors for Math, statistics and economics) are short, rude, impatient and I will not use them ever again.

I had hard time accessing tutoring because of my outside life, (work & other obligations) so I would be doing the actual work during the times I had free but tutoring hours for revision/help was hard to fit in with that schedule, Tutoring earlier in the morning starting @ 7am and Tutoring on Fridays and Saturdays going up until 10pm would help students like myself who work most days and early in the morning well into the late evening and can't make it to the tutoring hours.

I've never had an interest in a on campus tutor. If needed, I would hire one privately. I prefer the school contacts me as little as possible and only about either vital information or items pertaining to grades. Anything other contact is unwanted and undesired.

**End of Report**

