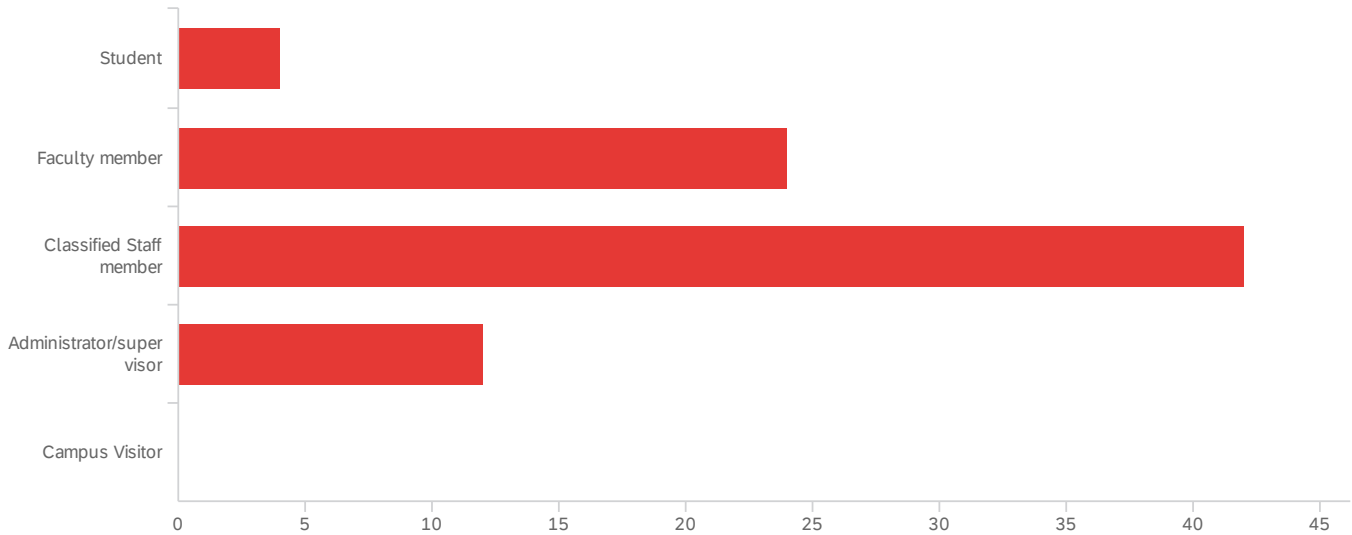


Default Report

Great ShakeOut Earthquake Drill 2021

October 28, 2021 12:53 PM PDT

Q1 - Are you a:



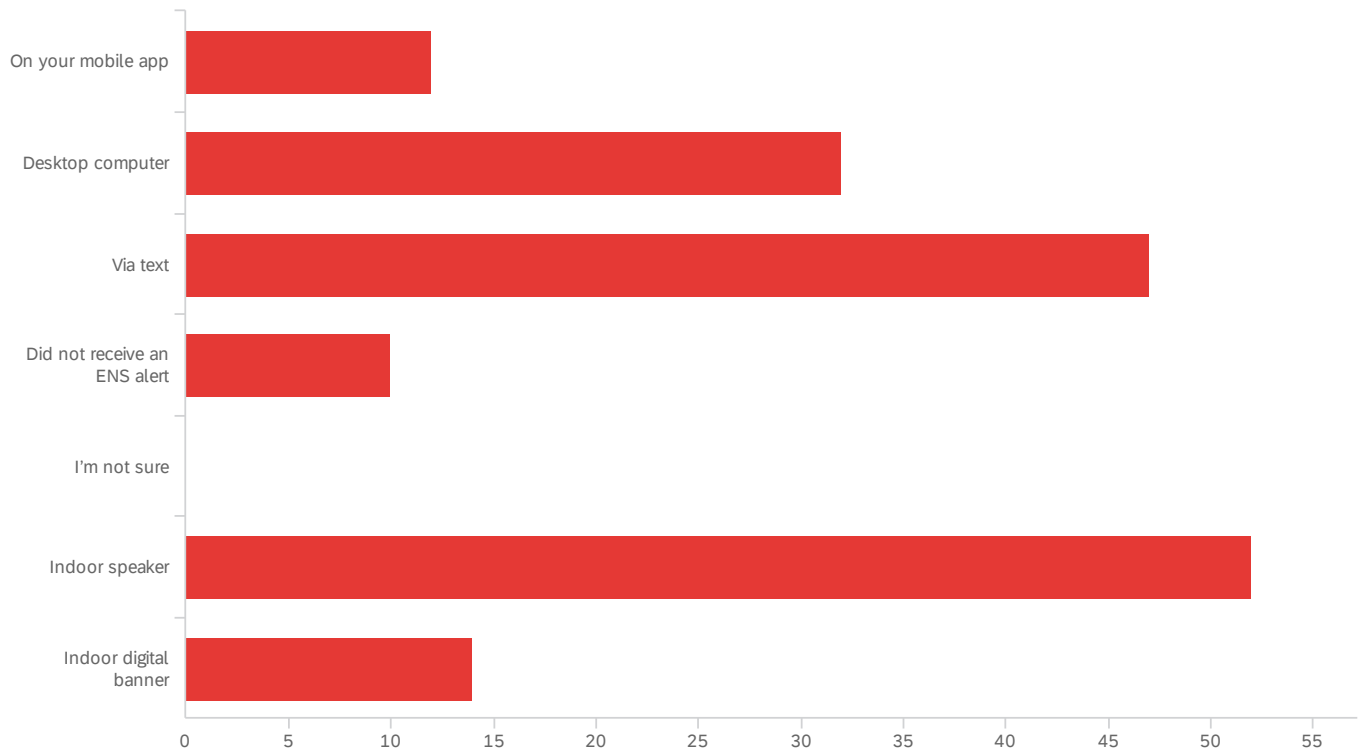
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Are you a:	1.00	4.00	2.76	0.76	0.57	82

#	Field	Choice Count
1	Student	4.88% 4
2	Faculty member	29.27% 24
3	Classified Staff member	51.22% 42
4	Administrator/supervisor	14.63% 12

#	Field	Choice Count
5	Campus Visitor	0.00% 0
		82

Showing rows 1 - 6 of 6

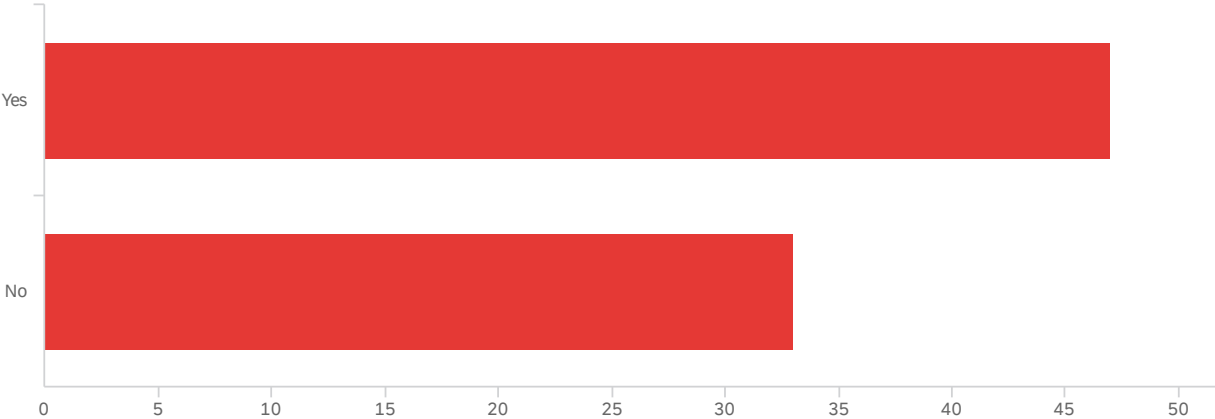
Q2 - How did you receive the Emergency Notification System (ENS) alert? Check all that ap...



#	Field	Choice Count
1	On your mobile app	7.19% 12
2	Desktop computer	19.16% 32
3	Via text	28.14% 47
4	Did not receive an ENS alert	5.99% 10
5	I'm not sure	0.00% 0
6	Indoor speaker	31.14% 52
7	Indoor digital banner	8.38% 14
		167

Showing rows 1 - 8 of 8

Q4 - Did you experience any issues regarding the ENS alerts or ENS system?

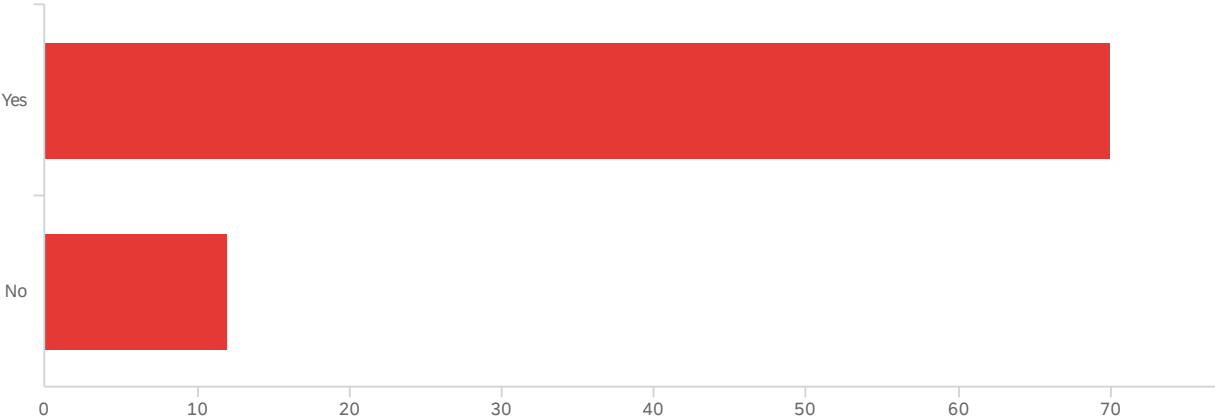


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Did you experience any issues regarding the ENS alerts or ENS system?	1.00	2.00	1.41	0.49	0.24	80

#	Field	Choice Count
1	Yes	58.75% 47
2	No	41.25% 33

80

Q3 - Were you on campus at the time of the ShakeOut Earthquake Drill?



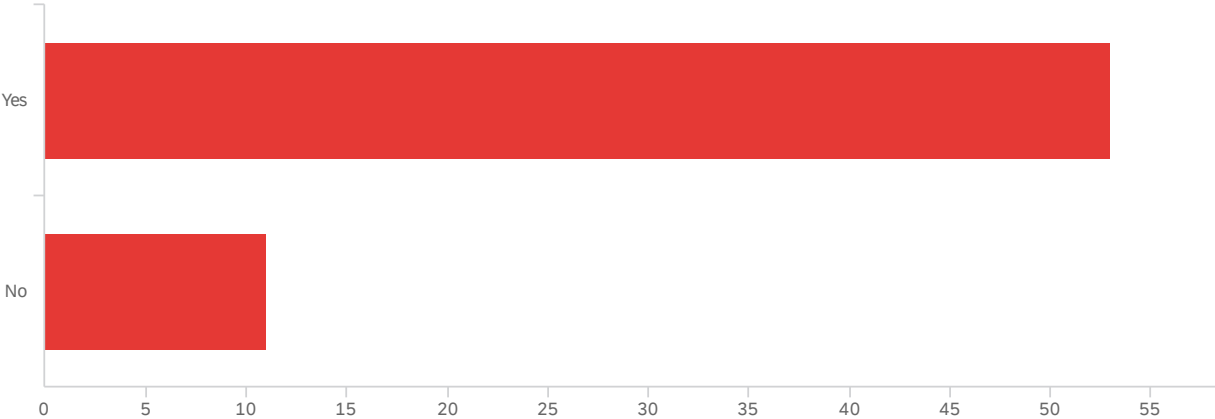
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Were you on campus at the time of the ShakeOut Earthquake Drill?	1.00	2.00	1.15	0.35	0.12	82

#	Field	Choice Count
1	Yes	85.37% 70
2	No	14.63% 12

82

Showing rows 1 - 3 of 3

Q5 - Was the ENS alert from the speakers within a building clear and easy to understand?

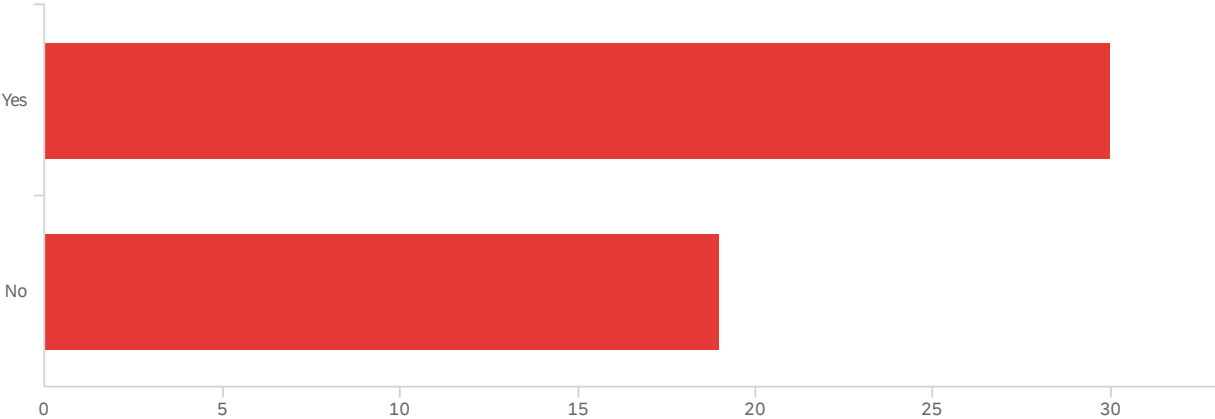


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Was the ENS alert from the speakers within a building clear and easy to understand?	1.00	2.00	1.17	0.38	0.14	64

#	Field	Choice Count
1	Yes	82.81% 53
2	No	17.19% 11

64

Q6 - Was the ENS alert from the outdoor speaker system clear and easy to understand?

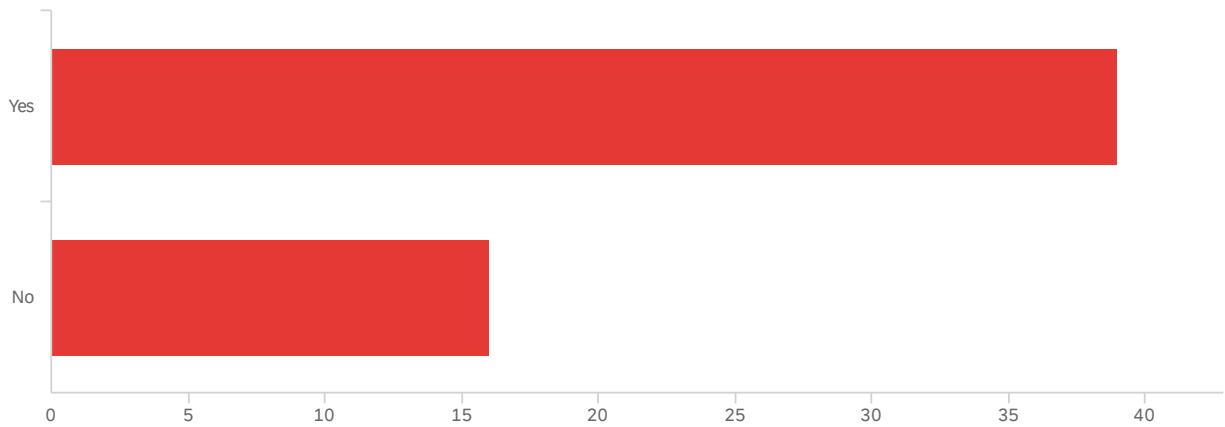


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Was the ENS alert from the outdoor speaker system clear and easy to understand?	1.00	2.00	1.39	0.49	0.24	49

#	Field	Choice Count
1	Yes	61.22% 30
2	No	38.78% 19

49

Q7 - Were the visual messages and directions from the ENS system clear to understand?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Were the visual messages and directions from the ENS system clear to understand?	1.00	2.00	1.29	0.45	0.21	55

#	Field	Choice Count
1	Yes	70.91% 39
2	No	29.09% 16

55

Showing rows 1 - 3 of 3

Q8 - What evacuation point did you go to when you received the ENS notification t...

What evacuation point did you go to when you received the ENS notification...

Raider walk area

ADMINISTRATION

Area between the AA/HSS/PAC buildings

Northwest of Admin Building

East of LLR

The grass area above the gym

the front of the Admin building near the compass and roses

Outside the gym

Raider Walk between Fountain Hall and the Library

Near the flag post

Parking lot outside of EATM building since the designated evacuation site was identified as inside the zoo. According to EATM faculty and ATZ staff, inside the zoo is not a safe location because if animal enclosures are damaged, animals could escape.

Between FH and AA at flag pole

Quad

near baseball field

infront of library

Performing Arts

What evacuation point did you go to when you received the ENS notification...

open field below the library

In between Admin and FH.

In front of SSA

Outside student health center

Grass area near the library

none

I was in the parking lot after my first class and was driving to my next class.

Quad in front of Campus Center

Center or quad

HSS

Upper quad by stage

Behind PAC building

grass area of Admin bldg at end of Raider Walk

The one between the PA and COM buildings

FH in front of Admin

near the AA Building

I work in Fountain Hall in A&R, our office retreated to the lawn near the Physical Science (PS) building.

between HSS and Admin

What evacuation point did you go to when you received the ENS notification...

Outside fountain hall

I just followed people, I wasn't sure where I was suppose to go.

Campus Quad

In the Veterans Resource Center

north of HSS building

Between FH and Admin

the grassy hill near Raider Walk

Near HSS

Performing Arts

Near Admin

Between Fountain Hall and Administration

In front of admin

The point by the Administration building

outside book store

I went to the flag pole between Fountain Hall and the Admin Building

N/A

near parking lot F

Between admin bldg. and fountain hall.

What evacuation point did you go to when you received the ENS notification...

Raider Walk outside the HSS building (I was facilitating a training there.)

In front of the LLR.

The closest one?

Next to Admin

Internal speaker prompted to exit building

Between HSS & PA building

Outside comm and PA - grassy area

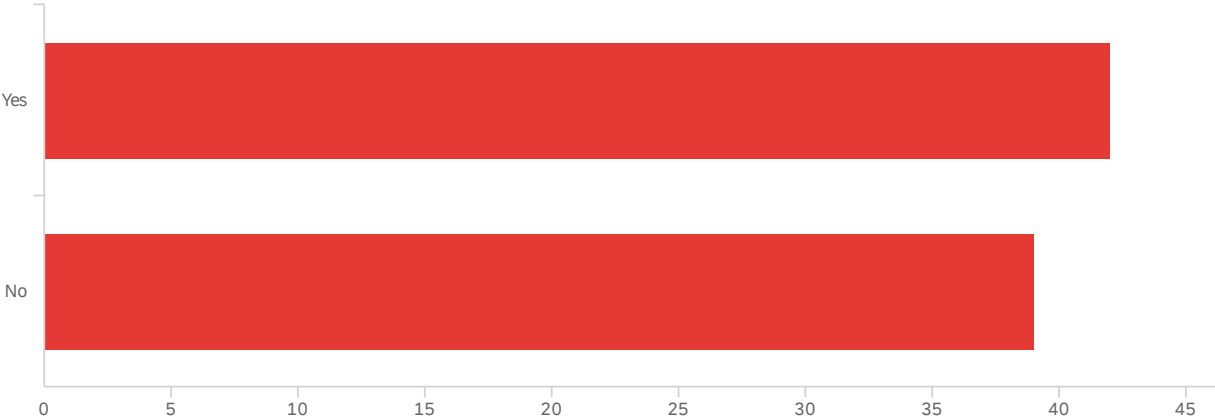
the assigned evac location.

LLR

Quad area in front of the stage

sdfsd

Q9 - Did you receive an "All Clear" notification from the ENS system at the conclusion of the ...



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Did you receive an "All Clear" notification from the ENS system at the conclusion of the drill?	1.00	2.00	1.48	0.50	0.25	81

#	Field	Choice Count
1	Yes	51.85% 42
2	No	48.15% 39

81

Q11 - Please provide any feedback for how the ENS system could be improved, in...

Please provide any feedback for how the ENS system could be improved, inclu...

I only heard the speaker within the building. No other directions. Just to cover in place, etc. Nothing about to go outside or an all clear message later. I didn't hear the speakers outside the building. I didn't receive any emails, the text messages for the Earthquake drill came about 17 min. after the scheduled drill at 10:37a.m., the message to evacuate came at 11:42a.m. and the all clear came at 11:56a.m. I believe these were really late and came multiple times from multiple people: Julius, Jennifer Clark, Linda Resendiz, Cynthia Osuna, John Sinutko, Dan McMichael, Mary Rees.

ENS visual messages were truncated. For example, the first alert about holding in place started with "RK COLLEGE" and ended with "H" - the beginning of the HOLD IN PLACE. ENS alert system was delayed - unknown whether due to system delay or human delay - but was not alerting at the scheduled times. It was, approximately, 1-2 minutes delay. TEXT notifications were delayed, and also repeated from multiple sources. First notification was received at 10:22, from JENNIFER CLARK, followed by 2 repeat alerts from LINDA RESENDIZ and DAN MCMICHAEL. Second notification was received at 10:29, from LINDA RESENDIZ, followed by a 2nd alert from MARY REES. Third and final notification was received at 10:51, from JULIUS SOKENU, followed by 4 repeat alerts from JENNIFER CLARK (10:52), LINDA RESENDIZ (10:53), CYNTHIA OSUNA (10:56), and JOHN SINUTKO (11:53).

We did not initially hear the indoor notification - only a very quiet outdoor notification. When the digital readout did finally come through the system the beginning and end of the message text were cut off (so it started with "rk College for example). Also, the number of alerts was kind-of silly. I got 3 separate earthquake drill notifications (from Jennifer Clark, Linda Resendiz and Danny McMichael) then 2 separate evacuation drill notifications (from Linda Resendiz and Mary Rees) followed by 5 separate all clear notifications (from Julius Sokenu, Jennifer Clark, Linda Resendiz, Cynthia Osuna and John Sinutko). I believe that for those not on campus this would be outrageous and lead to individuals changing their alert setting to not get those messages at all.

The execution of alerts from the ENS system was a mess. SMS/text alerts were delayed by 10s of minutes. 4 SMS/text alerts were sent for each action: "drill", "evacuate", "all clear". These SMS messages had different MC administrators names on each, and were so delayed that they even started coming out of order. No ENS alert arrived on my mobile device, despite having a "receiving account" set up. Speakers inside LLR did not play complete audio messages, and the visual scroll messages did not always display clearly or without words missing. Outdoor audio messages were not loud enough to be heard in the evacuation areas. To hear outdoor announcements clearly, you had to be near a speaker at an unsafe clearance distance from the building if the building was damaged. The only thing that appeared to have worked properly was the desktop notification on my computer.

The indoor speaker in my office was not on the entire time. I heard the one out in the hallway first, then mine went on and off a couple times. The text alerts were very delayed.

I did not receive any text alerts even though my ios settings were correct for the myvcccd app

Please provide any feedback for how the ENS system could be improved, inclu...

There are two speakers in the downstairs hallway of the gym. Neither speaker is in the main hallway. One speaker is next to G118 and the other speaker is next to G126. My office is G105. With my office door closed, I could not hear the announcement at all.

The announcement stated that going to a door was an option for a place to take cover. However, most resources that I have come across on earthquake safety state this is outdated advice and not actually safe. I was surprised to hear it as a recommendation.

MY WORD. HOW ABOUT ONE ALL CLEAR TEXT. It was just ridiculous!!!!!!!!!!!!!!

Ensure all computers on campus are programmed to announce alerts.

The all clear text was received at 11:43 am. Ensure the all clear message comes through the ENS speaker system and the text message is more timely.

Very delayed texts. Message screen in PCR was at least 2-3 minutes delayed. No audible sound in that room, but speakers in hallway worked well. Outside the building, could not hear any speakers. Never heard or received any kind of All Clear message

Finally, a system that actually works, thank you.

I noticed that while the speakers delivered messages in real time, I did not receive any texts for either the "duck and cover" instruction or the "all clear" signal until well after the drill had ended.

There is no speaker directly in the Applied Arts courtyard. Students who were in the courtyard working at the time said they couldn't understand what the speakers from other buildings were saying. It sounded very muffled (like the adult voices in the Charlie Brown TV specials). They only knew it was an earthquake drill because I had told them it was going to happen.

The speaker in the Career Transfer Center worked but towards the end it stopped working. Didn't receive any text messages until after 11am from Julius, Jennifer, John etc. Didn't hear the all clear from outside location.

Went perfectly from my experience - hurray! Thank you so much for spending the time to update our technology and hold this practice run; we got delayed with Covid but I really appreciate that you haven't forgotten the work we need to do to ensure the safety of all on campus from other threats: earthquakes, fire, and of course active shooters.

I was not on campus, but my wife received 12 various email messages on her cell phone (not a smartphone, but an old flip-phone). The 12 messages were overkill.

Please provide any feedback for how the ENS system could be improved, inclu...

In the classroom, if the audio is on mute or the volume is low, notification could be missed

It would be nice if there was a notification sound before the announcement started to get our attention. Also it's unclear how to sign up for text alerts.

Maybe if there was an all clear message to signal the end of the drill over the loudspeakers, that would have been helpful.

Indoor speaker in HSC 204 did not work. We heard the notification from surrounding labs/classrooms. The flashing lights and the digital notifications scrolling across the clock/speaker apparatus worked satisfactorily

I was not able to hear alerts from the upper parking lot (near the "solar village"). The "all clear" text alert was significantly delayed. The visual message in FLR 3 was incomplete (missing some letters at the start and end of the message).

We were outside and never heard an evacuation "all clear" message to return indoors. Once we went back inside on our own, I finally received multiple "all clear" messages on our cell phones from different people. That was confusing. Also the evacuation/drill message seemed to be heard at different times from different locations on campus.

Didn't get the All Clear notice until a while after 1030. Multiple alert notifications by text, from different people; could get confusing.

First text received announcing the drill from Jennifer Clark at 10:27am. Same text received from Linda Resendiz at 10:35am. Then same text received again from Dan McMichael at 10:55am. Then at 11:25am received text from Linda Resendiz directing to go outside. Same text received again from Mary Rees at 11:28am. At 11:49am, received all clear text from Julius Sokenu, at 11:50am from Jennifer Clark, Linda Resendiz and Cynthia Osuna. Then at 12:16pm, received a text from John Sinutko.

I really liked that desktop computers showed both the duck and cover alert and the evacuate alert. Multiple methods of notification are helpful in the classroom when I'm teaching. I'm not usually checking my phone during class. I thought the indoor speakers were very clear and just loud enough without being so loud they hurt my ears. Great test run!

The text notifications to start the drill arrived 40 min after the drill supposedly ended. The notifications repeated themselves. So I got the same message from 3-4 different people. The text messages did not go to everyone at the same time. My coworker got the all clear text 30 min before me. The announcement system never gave an announcement saying that it was all clear.

Please provide any feedback for how the ENS system could be improved, inclu...

I heard speakers three times: first was far away, could not understand any of it; next seemed closer, but had to focus on listening to understand it; last from the indoor speaker on the other side of my office wall was audible and clear. The first 'all clear' (text -the only method I received) was received after we were verbally told.

(Too many messages with significant delays) Received 3 Drop/Cover messages 10:23-10:27am. 2 Evacuate messages not received until after the drill was scheduled to end 10:47am-10:50am. First All Clear message not received until 11:12am, then 4 more 11:13am - 12:01pm.

1. Outdoor speakers were hard to hear (sounded muffled). They were not audible in the AA courtyard, perhaps because there are no speakers there? 2. The earthquake drill text message was received at 10:28, not 10:21. Then there were many more text notifications about the drill all the way through 11:17. The all clear was not received until nearly 11:30. 3. The "All clear" message was only received via text, not through the loudspeakers or email. 4. No emails at all appear to have been sent for the drill announcement or the all clear. 5. Although the marked evacuation areas were marked on the map as lawn, people were reluctant to go to the lawn. Perhaps the familiarity of walkways was more comfortable for people. It may be important to explain why it is important to move off of the walkways and go to the lawn (to keep pathways open for emergency vehicles) so people know why they need to do this. 6. The message that took over our computers did not go away on its own. People had to figure out that they needed to force close that window in order to use their computers again. Perhaps it would be good to either program it to close when the all clear is sent or let people know how to sign out of that.

I think that was clear and well done :)

I received 5 drill text messages within an hour around noon followed by 5 more all clear text messages.

Received too many texts! From Linda, Cynthia, Mary, John, Danny(?) and Jennifer. Seemed like a lot of messages.

I wasn't aware we had an evacuation point beforehand. Not sure how others were aware of where they needed to go or if no one really knew and we were just all following each other.

Volume on the speakers indoors can be deafening, causing the speaker itself to rattle and peak. In some cases speakers that were placed inside a classroom can be clearly heard outside with the doors closed. All the text banners I saw had text that were cut off. Messages can through incomplete. Only all clear message I got was via text and delayed at least an hour. No all clear message was heard from the ENS speakers or text banner.

We did not receive the all clear. It would have been a good idea to use the speaker system. Text messages arrived late, the All Clear message arrived after we returned to the office. The whole procedure seem to be disconnected and disorganized.

Please provide any feedback for how the ENS system could be improved, inclu...

notification system did not go off in all rooms at the same time. When we were under our desks we heard announcements from a nearby room or building but the room (HSS120) did not have an announcement until maybe a minute after we heard announcements outdoors. I received multiple text messages after we were outside and much later a few that said all clear. There was no audible announcement of all clear.

I did not receive a text even though my emergency contact info was updated the other day.

Everything was great except for receiving 378 "All Clears" after the drill

Received 5 different drill alerts and 5 different all clears.

Did not receive a text message or email.

I received 3 separate text messages from 10:24am-10:30am all with the same message but from 3 different individuals. I then received 2 evacuation drills at 10:55 & 10:59. I then received 5 all clear messages between 11:21 and 12:04

Received 3 Earthquake Drill notices (Jennifer J. Clark, Linda Resendiz & Danny McMichael), Received 2 Evacuation Drill notices (Linda Resendiz & Mary Rees) Received 5 All Clear text notices (Julius Sokenu, Jennifer J. Clark, Linda Resendiz, Cynthia Osuna & John Sinutko

All clear message was garbled and soft.

I did not receive any ENS alerts on my phone until the drill was well over. The messages were duplicated and came in for 2 hours. The lobby speaker went off before the office speaker did. The clock only displayed a partial message during the drill.

Received 30+ texts advising of all clear.

An all clear at conclusion would be helpful.

i signed up for a phone notification, however didn't receive one.

I received the "All clear" notification on my phone, but not the initial message for the start of the drill. Even without the mobile notification, the loud speaker made it very clear. I'd say this was a success.

Is it necessary to send so many text messages? I received 5 all clear messages, a student mentioned they received 10 messages.

Please provide any feedback for how the ENS system could be improved, inclu...

Delay in all clear message. Other than that I thought drill was successful.

The verbal part of the alert was very quiet and I would have ignored the system in HSS121 if I didn't know to expect a drill. I got the all-clear text hours after the drill. The training participants were all prepared and enthusiastic though. :-)

The only issue is receiving the all-clear.

It does have a slight delay in changing from different messages (going from this is a drill to please evacuate the building) about 15 to 20 seconds.

Message from internal speaker in the LLR cut out during message. Outdoor speaker was hard to understand from gathering area. No alert (voice, text, or email) on phone. Some text messages from individual users arrived late.

Honestly, I was not impressed with the system. I made an attempt to download the app for mobile delivery but I was not sure how to activate it or use it. I was not trained to use the platform for emergencies on campus and feel there was no proper instruction or training on this tool. Additionally in the COMM building in the hall the speaker with display had spelling mistakes or was not printing all instructions for evac

Indoor text banner in hallways did not display the complete message, many characters of the sentence were missing from the beginning or end of the statement. Did not receive notification on my Revolution app on my iPhone. Did not receive the all clear while standing outside. Had to rely on a maintenance worker with a walkie-talkie to inform everyone it was clear to go back in. The drill started around 10:20 in the morning after the all clear was given I received about five or six SMS text messages with an all clear from five or six different people up to 2 1/2 to 3 hours after the drill had completed.

The speaker at my office LLR 1st floor location cut out. Didnt receive text on phone or notification on Revolution app.

The outside speaker system need improvement. I could hear an announcement being made in the distance but I could not understand any words.

There was a delay in the messages sent over the speakers. Some speakers didn't send the message. I did not receive an alert from the app on my phone. I did receive text messages but they were very late. Some were over an hour late.

Outside speakers worked in some areas and then others activated. No pc/smartphone notification. Some indoor systems do not have digital banners.

sdfsdf

End of Report

Appendix F

Crisis Event Procedure

If ANY Dean or Interim Dean, Director, Coordinator, Department Chair, Campus PD Representative, or Executive Team Member becomes aware of an impactful event to Moorpark College, the VCCCD, or the community served by Moorpark College, regardless of the nature of the event, they must IMMEDIATELY notify the Moorpark College President, or their designee by phone and provide information related to the event.

1. Immediately notify Julius Sokenu, or the acting college President. (Incident Commander)

IC OBJECTIVES:

- Notify Chancellor or designee
- Set Briefing Time
- Set Briefing Location- at college, 2nd location, EOC, by phone, or Zoom
- Activate PIO for Incident Command Team notification
- Consider ENS alert

2. Activation of the Incident Command Team

- Mary Rees Vice President of Academic Affairs or designee (Operations Section)
- Amanuel Grebu Vice President of Student Services or designee (Planning Sec.)
- Jennifer Clark Vice President of Business Services or designee (Fin./Admin. Sec.)
- John Sinutko Director of Facilities and Maintenance or designee (Logistics Sec.)
- Andy Huisenga Campus Police Representative or designee (Law Group Supv.)
- John Everlove Allied Health Coordinator or designee (Medical Group Supv.)
- Allison Barton Student Health Center Coordinator or designee (Safety Officer)
- John Loprieno Public Information Officer or designee (PIO)

3. Hold Briefing

TASKS:

- Identify Nature of Crisis
- Identify impact to college operations
- Geographic Span of Crisis, e.g., building, campus, district wide, city, etc.
- Consider ENS Alert Activation
- Identify responding agencies
- Determine Operational Period and expected event duration\
- Identify Incident Objectives
- Set College/District ICP or EOC
- Assign college representative to Unified Command location
- Set incident objectives for Operational Period
- Determine activation of Extended Command Staff for ICS roles and responsibilities
- Clarify roles and responsibilities, including communication methods for event
- Authorize information for press release, Facebook, Twitter, etc.
- Set next briefing time and location

4. **NO INFORMATION IS RELEASED BY ANY FACULTY, STAFF, OR ICS TEAM MEMBER, TO ANY MEDIA OUTLET OR VIA SOCIAL MEDIA PLATFORM, WITHOUT PRIOR APPROVAL OF THE IC OR THE DESIGNEE!** - Information release by PIO to Communications Team via approved platforms
5. Activate **Extended Command Staff** personnel for ICS structure as needed for crisis event
6. Hold briefing for **Extended Command Staff** personnel by each Section Chief or Group Supervisor
7. Identify resource needs for operational period for group support personnel and operational objectives
8. Submit resource needs requests to Finance and Administration Group Supervisor (J. CLARK) using correct ICS form
9. Provide updates to Operations Section who will inform Incident Commander of any information/intelligence from within the college or outside agency representatives
10. **FOLLOW THE COMMUNICATION CHAIN OF COMMAND!** - Remind ICS **Extended Command Staff** personnel and staff to limit unnecessary calls, texts, and emails to IC team in an attempt to solicit updates, clarify rumors, or any extraneous communication during a crisis event!