

Ventura College Homepage – Ocelot Chatbot "VC Pirate" Pops up on the lower right hand corner of the page.

## $\times~$ Ask the Raider

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Raider Rules! I am a chatbot here to help with all of your questions in English, Spanish, and Chinese!

For additional information about Moorpark College resources, please visit our COVID-19 <sup>IZ</sup> website.

What would you like to know?

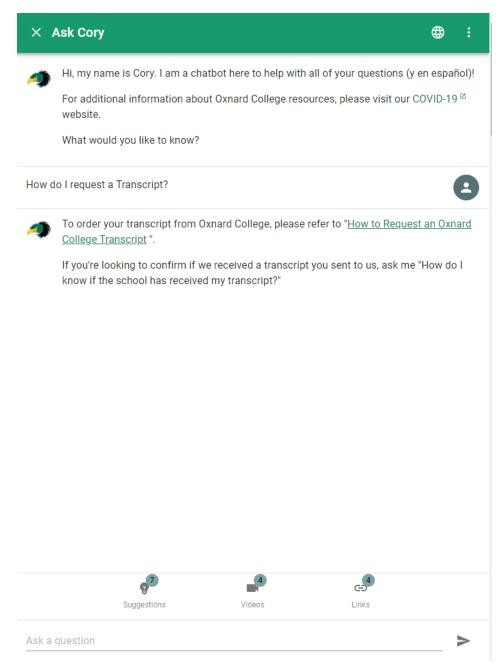
Ask a question

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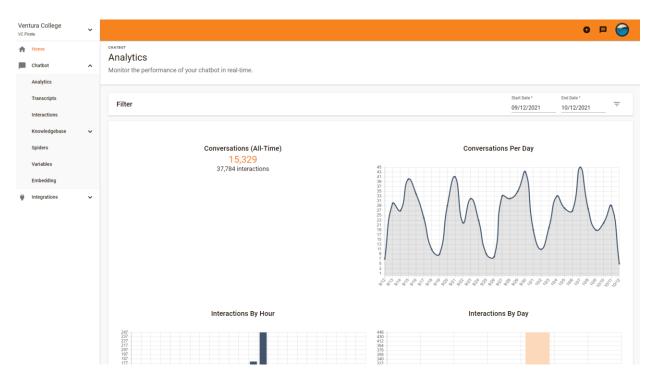
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Moorpark College Chatbot "Ask the Raider" – Pop Out Window expands on webpage when user opens the bot from clicking on the pop up in the lower right hand corner of the screen.



Oxnard College Chatbot "Ask Cory" – User asks a question regarding requesting a transcript, the Bot's AI then responds a direct answer with a link to instructions, as well as Suggestions, Videos, and Links for further exploration and discovery.



Chatbot Administrative Console Site – Ventura College Chatbot "VC Pirate" is selected, and the Analytics of the Bot's performance is displayed. Reports of Analytics, Interactions, and Conversations are pulled on a monthly basis and shared in an online SharePoint site open to all employees in the organization to access and review.