



Video Tutorial



Setting up a BankMobile Account

Set up an account to receive financial aid refunds in a safe and secure electronic method.

1) refundselection.com

Check your school email account (my.vcccd.edu) for a personal code before requesting a new code.

To set up a BankMobile account, you must enter a personal code.

Requesting a personal code:

For "School name," type: Ventura County Community College District. Enter your details for the following boxes.

A screenshot of a web form titled "I need a code". It includes a heading "It's an easy process" followed by two numbered steps: 1. Get started by requesting your personal code. Why is this needed? To confirm you are a student at your college or university. 2. Your code will be emailed to you. Come back and enter it to select your refund method. Below the steps is a note: "For your security, please provide us with the information below." The form contains three input fields: "School name", "Student ID number", and "School email". At the bottom is a button labeled "Request my personal code".

Entering a personal code: check your school email account (my.vcccd.edu), and search for "BankMobile." Locate your personal code, then copy and paste on refundselection.com.

A screenshot of a web form titled "Your personal code". It features a single input field containing "XXXXXX". Below the field is a blue button labeled "Get started". At the bottom of the form is a link that says "Have a username/password? Log in".

2) Follow instructions to create an account

Note: For the question asking for "Last 4 digits of student ID and DOB as YY," please enter the last four digits of your 900# followed by the last two digits of your birth year. Example: If your ID ends in 1234 and you were born in 2005, enter 123405.